

LOCAL EXCHANGE SERVICE

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LOCAL EXCHANGE SERVICE

I. DESCRIPTION OF OPERATIONS

Rural Telephone Service Company, Inc. d/b/a Nex-Tech (the Company) is a telecommunications provider incorporated under the laws of the state of Kansas and certified to provide local exchange service pursuant to the certificate ordered by the Kansas Corporation Commission. The Company maintains its primary office of operations in Lenora, Kansas.

The Company's provision of telecommunications services described in this Tariff shall be limited to Customers within the Company's service area. All regulations and rates of the Company apply to all the Company's certified area unless otherwise specifically noted in this Tariff.

The basic local calling areas are listed below and divided into rate groups:

A. Service Area – Rate Group 1

Collyer
Damar
Edmond
Galatia
Hill City
Jennings
Lenora
Morland
Natoma
Olmitz
Palco
Quinter
Rexford
Selden
Victoria
WaKeeney
Zurich

Extended Area Service (EAS)(1)

Agra
Alton
Athol
Gaylord
Gove
Grainfield-Park
Kensington
Logan
Long Island
Prairie View
Woodruff
Woodston

Additional Exchanges

Athol, Gaylord, Kensington
Woodston
Agra, Gaylord, Kensington
Agra, Athol, Kensington
Grainfield-Park
Gove
Agra, Athol, Gaylord
Prairie View
Prairie View, Woodruff
Logan, Long Island
Alma, Orleans, Long Island
Alton

(1) An additional \$0.50 cents per month will be charged in exchanges having EAS.

Issued: December 1, 2011

Effective: December 2, 2011

By: Larry E. Sevier, CEO
Rural Telephone Service Co., Inc. d/b/a Nex-Tech
Lenora, Kansas

LOCAL EXCHANGE SERVICE

I. DESCRIPTION OF OPERATIONS (continued)

B. Service Area – Rate Group 2
Osborne

C. Service Area – Rate Group 3
Burr Oak
Courtland
Downs
Esbon
Ionia
Lebanon
Republic
Russell
Webber

II. APPLICATION OF RATES

A. General

1. The rates and charges listed in this Section apply to local exchange service provided by the Company in its certificated service area as specified by the Company's Certificate of Authority approved and on file with the Kansas Corporation Commission.
2. The local exchange service rates and charges specified in this Section are for basic local exchange service and facilities only. Rates and charges for ancillary services and facilities are presented in other sections of this Tariff.
3. Unless otherwise specified in this Tariff or in a contract with the Customer, the rates and charges quoted in this Section are based on a month-to-month basis. These rates and charges are payable in advance.
4. Local access trunks may be required for local access connections terminating in, or for use with some types of customer-provided equipment.
5. Definition of Services
 - a. Flat Rate Service - Exchange service furnished for a specified sum without regard to the amount of use and allows for unlimited calling within the exchange area.

B. Lifeline Program

1. The Lifeline Service Program (Lifeline) is a program designed to maintain universal service by providing a reduction in the price of certain service, as determined by the FCC, to qualifying customers.

LOCAL EXCHANGE SERVICE

II. APPLICATION OF RATES (continued)

B. Lifeline Program (continued)

a. Federal

- i. The amount of federal credit provided to eligible subscribers will be the maximum amount authorized by the FCC and will be applied to qualifying service as determined by the FCC.

b. Kansas

- i. The amount of Kansas credit provided to eligible subscribers will be the maximum amount authorized by the KCC and will be applied to qualifying service as determined by the KCC.

- c. In no event shall any service rate be reduced below zero as a result of applying any Lifeline credit.

2. Initial Eligibility, Continued Re-Certification, De-Enrollment

- a. Initial and continuing eligibility for receipt of the federal and state Lifeline credit shall be the programs and income levels established by the FCC and will be provided on a “one credit per residential premise or dwelling place” basis.
- b. Continued re-certification of eligibility for the receipt of the federal and state Lifeline credit shall be as established by the FCC in 47 C.F.R. § 54.41 O(t) and amendments thereto.
- c. De-Enrollment in the Lifeline Program shall be as established by the FCC in 47 C.F.R. § 54.405(e).

LOCAL EXCHANGE SERVICE

[RESERVED FOR FUTURE USE]

Issued: November 23, 2016

Effective: December 2, 2016

By: James C. Todd, CEO
Rural Telephone Service Co., Inc. d/b/a Nex-Tech
Lenora, Kansas

LOCAL EXCHANGE SERVICE

III. LOCAL EXCHANGE SERVICE RATES AND CHARGES

		<u>Residential</u>	<u>Business</u>	
A.	RATE GROUP 1			
	Flat Rate – One Party	\$ 18.75	\$ 21.75	I
	Centrex Access Line	---	\$ 21.75	
B.	RATE GROUP 2			
	Flat Rate – One Party	\$ 18.75	\$ 26.00	I
	Centrex Access Line	---	\$ 33.00	
C.	RATE GROUP 3			
	Flat Rate – One Party	\$ 18.75	\$ 28.75	I
	Centrex Access Line	---	\$ 33.00	
D.	Video Services Bundled Pricing		\$ 103.95	

Customers subscribed to bundled services of two (2) or more services, Telephone, High-Speed Internet, or TV prior to February 1, 2023, will continue to receive the grand-fathered bundle at the rate above. *

*Not available in some areas.

Issued: January 27, 2023

Effective: March 1, 2023

By: James C. Todd, CEO
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Lenora, Kansas

LOCAL EXCHANGE SERVICE

III. LOCAL EXCHANGE SERVICE RATES AND CHARGES (cont)

E. Internet Bundled Pricing (1)

Customers subscribed to bundled services of two (2) or more services, Telephone, High-Speed Internet, or TV prior to February 1, 2023, will continue to receive the grand-fathered bundle at the below rates.

	Residential Symmetrical		Business Symmetrical	
25 Mbps	\$ 39.01		25 Mbps	\$ 58.95
100 Mbps	\$ 52.01		100 Mbps	\$ 88.95
150 Mbps	\$ 66.01		150 Mbps	\$ 118.95
300 Mbps	\$ 86.01		300 Mbps	\$ 173.95
1 Gig	\$ 129.01		1 Gig	\$ 303.95
			Business Premium-Includes Wi-Fi Hotspot Symmetrical	
			100 Mbps	\$ 108.95
			150 Mbps	\$ 143.95
			300 Mbps	\$ 208.95
			1 Gig	\$ 399.95

(1) Listed pricing reflects the maximum bundled rates; services are available only where facilities permit.

IV. BUSINESS PLUS II

A. Description

Business Plus II is an optional business package for customers with one (1) to twenty (20) lines that includes a Business Local Exchange Line, Caller ID (Calling Number and Calling Name) and Hunting services on all lines. Basic Call Forwarding service is also included on the Primary Business Local Exchange Line only.

B. Terms and Conditions

The Business Plus II is available for business customers with one (1) to twenty (20) Business Local Exchange Lines per location who agree to a 12, 24, or 36 month term period and commit to subscribe to Nex-Tech long distance, a Business Local Exchange Line, Caller ID (Calling Number and Calling Name), and Hunting. Basic Call Forwarding service is also included on the Primary Business Local Exchange Line. These business customers will be eligible for the package rate listed below in Prices, per line, for these services.

The Business Plus II is only available to customers who require one (1) to twenty (20) individual Business Local Exchange Lines and is not available on Centrex access lines. A customer may subscribe to only one agreement for the Business Plus II plan at a given location. A customer may have up to twenty (20) lines maximum per location subscribed to a Business Plus II agreement.

The Business Plus II agreements will automatically renew for the original selected term at the current Tariffed rate at the time of contract expiration unless the business customer notifies the company thirty (30) days prior to expiration date.

Issued: December 19, 2022

Effective: February 1, 2023

By: James C. Todd, CEO
Rural Telephone Service Co., Inc. d/b/a Nex-Tech
Lenora, Kansas

LOCAL EXCHANGE SERVICE

IV. BUSINESS PLUS II (cont)

C. Prices

Plan Rate per Access Line on a 12-month term commitment: \$25.50
Plan Rate per Access Line on a 24-month term commitment: \$24.50
Plan Rate per Access Line on a 36-month term commitment: \$23.50
An additional \$0.50 cents per month will be charged in exchanges having EAS.

D. Rate Application

Customers will receive a waiver of normally applicable service order, trip and installation nonrecurring charges (NRCs) associated with Business Local Access Lines and for Call Management Services ordered at the time of initial subscription to a Business Plus II. Standard NRCs will apply to Lines and Call Management Services added after the initial order.

E. Termination Charges

Customers who elect to terminate their agreement prior to completion of the agreed to term will be assessed early termination charges amounting to \$18.00 times the number of months left on the term commitment per location regardless of the number of lines subscribed to the Business Plus II. Termination charges are not applicable if, during the term period, the customer upgrades to another Company local plan with a term equal to or greater than the remaining Business Plus II term, goes out of business or moves out of the Company's service area.

F. Service Quality

In the event the Services provided hereunder fail to meet the Customer's satisfaction, the Customer shall provide notice, either verbal or written, of such deficiency to the Company. The Company will then have thirty (30) days after the receipt of such notice to cure any deficiencies in the Service. If the Company does not correct the Service to the satisfaction of the Customer within the thirty (30) day cure period, the Customer may terminate this Agreement and all Services without penalty, by providing the Company with ten (10) days verbal or written notice thereafter.

SERVICE CHARGES

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SERVICE CHARGES

I. GENERAL RULES

- A. Service ordering charges are in addition to all other rates and charges that may be applicable for services provided by the Company. Service ordering charges apply in addition to installation and construction charges incurred because of unusual costs encountered in the provision of service. Service charges are non-recurring.
- B. All registered terminal equipment and systems and inside wire may be directly connected to the telecommunications network as specified in, or authorized by, the Registration Program in Part 68 of the Federal Communications Commission's (FCC) regulations.
- C. Changes in the locations of existing services to different premises, or to additional points of termination or to points outside the Customer's premises are considered a move off access line for purposes of this Section.
- D. The service charges described in this Section are not applicable for:
 - 1. Normal maintenance and repair of the Company's equipment and service; and
 - 2. Connection of telephone sets or other terminal equipment when no line connection or central office access work is required.

II. APPLICATION OF CHARGES

- A. Service Ordering
 - 1. Install Service – Install service charge is a nonrecurring charge applicable when a customer requests to establish service on a new or existing account for which a separate access line is established.
 - 2. Move Access Line - All changes in location of a Customer's equipment or service from one premise to another within or between exchanges of the Company are treated as a "move of main service," and the rate set forth in Local Exchange Tariff applies.
 - a. Service charge for a residence move within a licensed "Nursing Facility" and within a licensed hospital facility that provides long term care shall be waived.
 - b. Residents of a Nursing Facility may move telephone service from one location to another on the same premises or within a facility at the same address without incurring the move charge for a residence move.
 - c. This discount does not apply to:
 - i. initial installation of service;
 - ii. moves of service outside the full care facility, town homes or apartments;

Issued: December 1, 2011

Effective: December 2, 2011

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Lenora, Kansas

SERVICE CHARGES

II. APPLICATION OF CHARGES (continued)

- iii. when resident moves to a different care facility;
 - iv. moves for patients occupying swing beds.
3. Telephone Number Change - A charge will be assessed for each change in telephone number.
 4. Feature Change - A charge shall be assessed to add or change a feature.
 5. Set-up or Change Hunt Groups - A charge to establish or change from one type of hunt group to another or to re-arrange the hunting sequence per access line (Hunting is defined in Section 3, IV).
 6. Class of Service Change - A charge is applicable when Customer changes from a business service to a residential service or vice versa.
- B. Termination Charge - When a Customer cancels an order for service prior to the establishment of service, a termination charge may be applicable. The termination charge shall equal the costs incurred by the Company in designing, engineering, ordering and providing the service less disposal value.
- C. On Premise Labor Charge - A charge will be assessed for On Premise Labor. The specific rates and charges for these activities are set forth in Section 2, III. For the purpose of Section 2, III, "Basic Time", "Overtime" and "Premium Time" are defined as follows:
1. Basic Time - Work related efforts performed during a normal business day, 8:00 a.m. - 5:00 p.m., Monday through Friday.
 2. Overtime - Work related efforts performed outside of a normal business day (Monday through Friday), and on Saturdays.
 3. Premium Time - Work related efforts performed on Sundays and/or holidays (i.e. New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day, and Christmas Day).
- D. Returned Checks - A charge will be made for each returned check or money not honored by a bank or depository.
- E. Late Payment - A penalty may be assessed on delinquent payments not previously assessed a late fee.
- F. PIC Change
1. IntraLATA Primary Interexchange Carrier (LPIC) Request
A Customer's initial IntraLATA Primary Interexchange Carrier (LPIC) request, made prior to implementation, shall be made at no charge. Thereafter, the Company will charge the Customer an IntraLATA PIC change charge each time the Customer requests a change in their intraLATA PIC.

If the customer request changes to both PIC and LPIC simultaneously, they will be charged for a PIC change charge and one-half that charge for the LPIC change.

Issued: November 30, 2015

Effective: January 1, 2016

By: James C. Todd, CEO
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SERVICE CHARGES

II. APPLICATION OF CHARGES (continued)

2. InterLATA Primary Interexchange Carrier (PIC) Request

A Customer's initial InterLATA Primary Interexchange Carrier (PIC) request shall be made at no charge. Thereafter, the Company will charge the Customer an InterLATA PIC change charge each time the Customer requests a change in their InterLATA PIC.

- G. Directory Services - There will be a charge to order or change a directory listing.
- H. Service Transfer - There will be a per line charge for transferring service from the name of one person or entity to another within the same residence or business.
- I. Reconnection - Each time a local exchange access line is suspended, there will be a charge for restoring service after suspension by Company. In addition to this charge, Customer will be required to pay all charges due. This charge applies only for the restoral of suspended service. Company will restore service when the cause of suspension has been eliminated, applicable charges have been paid or satisfactory credit arrangements have been made. Every reasonable effort will be made to restore service on the restoration date requested.

Issued: November 30, 2015

Effective: January 1, 2016

By: James C. Todd, CEO
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SERVICE CHARGES

III. SCHEDULE OF CHARGES FOR RATE GROUPS 1-3

	<u>Residential</u>	<u>Business</u>
A. Service Ordering		
1. Install Service	\$40.00	\$40.00
2. Move Access Line	\$40.00	\$40.00
3. Telephone Number Changes (per Line)	\$20.00	\$20.00
4. Feature Changes (per Line)	\$20.00	\$20.00
5. Set-up or Change Hunt Groups	\$20.00	\$20.00
6. Class of Service Changes (per Line)		
a. Residential to Business	--	\$20.00
b. Business to Residential	\$20.00	--
B. Termination Charge	Cost Based	Cost Based
C. On Premise Labor Charge		
1. Basic Time, normally scheduled working hours, per technician, per half hour increment	\$65.00	\$65.00
2. Overtime, outside of normally scheduled working hours, per technician, per half hour increment	\$97.50	\$97.50
3. Premium time, outside of scheduled workday, per technician, per half hour increment	\$130.00	\$130.00
D. Returned Check	\$20.00	\$20.00
E. Late Payment	3.0%	3.0%
F. PIC Change (per requested change):		
--IntraLATA	\$5.50	\$5.50
--InterLATA	\$5.50	\$5.50
--InterLATA (done simultaneously with an IntraLATA change)	\$2.75	\$2.75
G. Directory Services (ordered or changed listing)	\$11.25	\$11.25
H. Service transfer	\$10.00	\$10.00
I. Reconnection Charge	\$20.00	\$20.00

Issued: November 23, 2021

Effective: January 1, 2022

By: James C. Todd, CEO
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SPECIAL PACKAGE OFFERINGS AND DIRECTORY SERVICES

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SPECIAL PACKAGE OFFERINGS AND DIRECTORY SERVICES

I. LISTINGS

A. General Rules

1. The rates and regulations for directory listings in this Section apply only to the alphabetical directory containing the regular alphabetical list of names of Customers.
2. The alphabetical list of names of Customers is for the purpose of informing calling parties of the telephone numbers of Customers and those entitled to use Customers' service.
3. The Company limits the length of any listing in the directory by the use of abbreviations when in the opinion of the Company the clearness of the listing of the identification of the Customer is not impaired thereby.
4. Listings must conform to the Company's practices with respect to its directories which may include white page enhanced listings.
5. Listings are regularly provided in connection with all classes of exchange service, unless the Customer subscribes to non-published or non-listed service.
6. The contract period for directory listings, including extra listings, where the listing actually appears in the directory, is the directory period.
7. The Company will not be liable for damages arising out of errors or omissions in the makeup or printing of listings in the helpful numbers list where the listing is without charge and included for the purpose of assisting calling parties to place telephone calls.
8. Unless otherwise specified, a directory listing order or change will incur a service charge each time, as specified in Section 2.II.H, of this Tariff.

B. Primary Listings

One plain listing (without "Residential Listing Features" as described in this Section) shall be provided for each separate Customer line subject to the following:

1. Primary listing must be the actual name of Customer to whom service is rendered or:
 - a. In the case of residence service, the name of a member of Customer's family or household. Also, a dual name primary listing may be provided for two persons who share the same surname and reside at the same address or for a person known by two first names. This listing is comprised of a surname, two first names, address and telephone number.
 - b. A Customer with residence service may request that part or all of the address information which would otherwise be listing in the directory be deleted by Company. Such deletion will be continued in successive directories without further request by the Customer until the Customer requests publication of part or all of the deleted address information in the directory.

SPECIAL PACKAGE OFFERINGS AND DIRECTORY SERVICES

I. LISTINGS (continued)

B. Primary Listings (continued)

- c. In the case of a business enterprise, the name of the business or of a member, officer, employee or representative thereof, or the name of another business, which the Customer owns, controls or represents, may be included in the primary listing.
- d. When a business enterprise is represented in the community by a division, branch, or department of the business, the primary listing may include the name of the division, branch or department.
- e. No name, whether actual or assumed, or phrase will be listed which in the opinion of the Company is likely to mislead or deceive the public.

- 2. When two or more access lines or trunks are hunting, the first number is considered the primary listing. When two or more access lines are not hunting, a primary listing may be made for each line.

C. Extra Listings

1. Regular

- a. Business - Business extra listings may be the names of partners or members of the firm;
 - i. if the Customer is a partnership or firm, the names of officers of the corporation, or
 - ii. if the Customer is a corporation, and, for any business establishment, the names of associates or employees of the Customer.

Business extra listings may be the bona fide names of firms or corporations which the Customer owns or controls or is duly authorized to represent. Business extra listings must meet the qualifications for primary listings. When the Customer is engaged in furnishing service of a secretarial nature, extra listings of individuals, firms or corporations using this service will be furnished only as set forth in secretarial listings described later in this Section.

Extra listings of business names are not offered for purchase in the individual name section of an alphabetical directory published in separate sections for individuals and businesses.

When a business service is provisioned to a residential location, a dual name extra listing may be provided for two persons who reside at the same address. This listing must meet the same requirements as the residence dual name listing described above within primary listings.

SPECIAL PACKAGE OFFERINGS AND DIRECTORY SERVICES

I. LISTINGS (continued)

C. Extra Listings (continued)

- b. Residential - Residential extra listings may be the names of members of the Customer's family or of other persons residing in the Customer's household. Also, a dual name additional listing may be provided for two persons who share the same surname and reside at the same address, or for a person known by two names. This listing is composed of a surname, two first names, address and telephone number, as provided in the primary listings section of this Tariff.
- c. Either business or residence extra listings may be nicknames, abbreviated names, names which are commonly spelled in more than one way, and rearrangements of names when, in the opinion of the Company, they are necessary for the proper identification of the Customer.
- d. Ordinarily, all extra listings must be of the same address and telephone number as the primary listing, except as provided below for alternate listings. However, when in the opinion of the Company it appears necessary as an aid to the use of the directory and provided satisfactory service can be furnished, a listing using the telephone number of the primary listing may be permitted under any address at which an extension or private branch exchange station of the Customer is installed provided it is installed on premises of the Customer.
- e. Extra listing charges date from the time the listing is posted on the information records. Information records are posted at the time application for the listing is made or at the date of issue of the directory, as the Customer may desire.

2. Alternate or Night Number Listings

- a. Listing of an alternate telephone number to be called in case no answer is received at the primary call number or indicating an alternate telephone number to be called during certain periods or under certain circumstances in preference to the primary call number is permitted for Customers to all classes of service. A phrase necessary to direct the method of calling and giving the number to call may be provided as an alternate listing.
- b. The alternate number may be that of a service not under contract with the Customer in connection with whose name it appears. In such a case, the consent of the Customer to the alternately listed service must be obtained for the alternate listing.
- c. When a Customer has an extension line terminating in equipment located at a telephone answering bureau or another premises of the Customer to enable the telephone to be answered at all times, or when the Customer contracts for automatic answering and recording service, the telephone number of the primary or extra listing may be used as the alternate number with a directive note, "telephone answered 24 hours" or other wording, showing that the telephone is answered at all times.

SPECIAL PACKAGE OFFERINGS AND DIRECTORY SERVICES

I. LISTINGS (continued)

C. Extra Listings (continued)

3. Secretarial - A Customer engaged in furnishing service of a secretarial nature may contract for telephone secretarial listings for the benefit of patrons under the following circumstances:
 - a. No physical telephone facilities shall be provided for the use of such patrons or tenants, other than pay telephone service.
 - b. The Customer subscribing for the secretarial listings is not to permit the use of his telephone service by such patrons.
 - c. Secretarial listings will be accepted only upon written authorization to the Company from the patron to be listed.
4. Additional
 - a. Where a Customer is served by two or more lines arranged for a hunting operation, additional listings may be provided on any of the lines in the group at the monthly rate provided in Paragraph I.D. of this Section for each additional line listed.
 - b. Not applicable to Customer-provided switching systems or multi-line hunt groups.
 - c. This service is based upon the operating limitations of the serving equipment.
5. Extra Lines
 - a. Extra line material may be provided in the alphabetical directory when, in the opinion of Company, it facilitates the use of telephone service. Ordinarily, an extra line will be provided only when a Customer has more than one listed telephone.
 - b. An extra line consists of five words or any fraction thereof. When a Customer needs more than five (5) words to properly direct call, arrangements may be made for two or more extra lines. If Customer requests separate lines consisting of less than five (5) words, the extra listing charge applies to each line. If two items of supplemental address information appear on the same line, two (2) extra listing charges apply.
6. Foreign Listings
 - a. Foreign listings are listings in the alphabetical list of an exchange other than the exchange in which the listed service is furnished.
 - b. One foreign listing will be provided, at no charge, for each common line 800 number in addition to the Customer's primary listing.

Issued: December 1, 2011

Effective: December 2, 2011

By: Larry E. Sevier, CEO
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SPECIAL PACKAGE OFFERINGS AND DIRECTORY SERVICES

I. LISTINGS (continued)

D. Non-published Service

1. A listing is non-published when a Customer requests that no listing be placed in a directory assistance records. This arrangement is provided only under the terms of a special agreement whereby the Customer agrees to hold the Company harmless from any damages which might result because of the non-published listing and to absolve the Company from any responsibility for the failure of the Customer to receive telephone calls because of the non-published listing.
2. The Company is not liable for damages arising from the publishing of a telephone number that is non-published in a telephone directory, refusing to disclose a non-published telephone number upon request or disclosing the telephone number of any person. If such numbers should be published in a telephone directory, the Company's liability is limited to a refund of the monthly charges applicable for non-published service.
3. A Customer residing in a 911 service district forfeits the privacy afforded by non-published and/or non-listed telephone service to the extent that the Customer's name, telephone number, and address associated with the Customer's service location are furnished to the 911 service administrator, 911 public safety answering point (PSAP) or 911 service database.
4. When a call is placed from a telephone number associated with a non-published listing, the number/name may be disclosed if the called party has equipment to display the calling number/name. Customers may prevent the display of the calling number/name by activating Caller ID Blocking. Caller ID Blocking is available, at no charge, in areas where Caller ID disclosure is possible.

E. Non-Listed Service

A listing is non-listed when the number does not appear in a directory, but may be obtained from the directory assistance operator. This arrangement is provided only under the terms of a special agreement whereby the Customer agrees to hold the Company harmless from any damages which might result because of the non-listed service and to absolve the Company from any responsibility for the failure of the Customer to receive telephone calls because of the non-listed service.

F. Rates and Charges

Rate Group 1 - 3

1. Primary Listing (first one)	<u>Residential</u>	<u>Business</u>
Extra Listings:		
Regular	\$2.00	\$2.00
Alternate/Night	\$2.50	\$2.50
Secretarial	\$2.00	\$2.00
Additional	\$2.50	\$2.50
Extra Lines	\$2.00	\$2.00
Foreign Listings	\$3.00	\$3.00
Non-published Service (per line)	\$4.90	\$4.90
Non-listed Service (per line)	\$3.50	\$3.50

Issued: December 1, 2011

Effective: December 2, 2011

By: Larry E. Sevier, CEO
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SPECIAL PACKAGE OFFERINGS AND DIRECTORY SERVICES

II. CUSTOM CALLING/CLASS SERVICES

A. General

1. Account Codes – Allows subscriber to correlate outgoing calls with a numerical account code for calls to Local, International, Operator, Long Distance or a combination of these.
2. Anonymous Call Rejection - Allows Customers to automatically reject calls that have been marked anonymous by the calling party. When this service is active, the called party receives no alerting (ringing) for a call that has been rejected. The call is routed to a denial announcement and subsequently terminated.
3. Automatic Redial (Automatic Busy/Redial) - Automatically redials a busy number for up to thirty (30) minutes beginning with Customer's activation of this service. A distinctive ring will notify the Customer when the call can be completed.
4. Automatic Recall (Automatic Call Return) - Enables the Customer to redial automatically the last incoming telephone number. If that telephone number is busy, the Company's equipment will keep trying to call the number for a maximum of thirty (30) minutes beginning with the Customer's activation of the service, in an attempt to establish the call. The Customer will be signaled with a distinctive ring when the call can be completed.
5. Call Forwarding - Automatically routes incoming calls to a designated answering point selected by Customer, regardless of whether the user's station is idle or busy. Customer may change the designated answering point using the telephone keypad. Customer is responsible for paying the charges (e.g., toll) for routing from the number called to the number to which it is forwarded. The transmission may not meet the normal standards depending on the distance and routing necessary.
6. Call Forward/Busy - Allows incoming calls that encounter a busy condition to be forwarded to a pre-designated telephone number within the exchange or on the long distance telecommunications network. The Customer is responsible for paying the charges (e.g., toll) for routing from the number called to the number to which it is forwarded. The transmission may not meet the normal standards depending on the distance and routing necessary.
7. Call Forward/No Answer - Allows incoming calls which are not answered after a predetermined number of rings to be automatically forwarded to a pre-designated telephone number within the exchange or on the long distance telecommunications network. The Customer is responsible for paying the charges (e.g., toll) for routing from the number called to the number to which it is forwarded. The transmission may not meet the normal standards depending on the distance and routing necessary.
8. Call Forward/Busy/No Answer - Allows Customer to combine features of call forward/busy and call forward/no answer.
9. Call Trace (Customer Originated Trace) - Enables the Customer to initiate a trace of the last incoming call by dialing an activation code before receiving another call. If a trace is successful, the Company's equipment will record the incoming call detail (not the conversation). The call detail may be provided only to law enforcement authorities upon proper request. The results of the trace will not be provided to the Customer directly. For further action to be taken, the

Issued: December 1, 2011

Effective: December 2, 2011

By: Larry E. Sevier, CEO
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SPECIAL PACKAGE OFFERINGS AND DIRECTORY SERVICES

II. CUSTOM CALLING/CLASS SERVICES (continued)

A. General (continued)

9. Call Trace (continued)

Customer can contact the Company via the telephone number provided in the call trace announcement.

At its sole option, the Company will set up a tracing arrangement at no charge to the Customer when in the judgment of the Company, the unwanted call(s) present a serious threat of bodily harm or destruction of property and call trace is not available or is not otherwise a suitable solution. In such situations, the Company, not the Customer, will perform the entire call trace function.

10. Call Transfer Disconnect - Enables Business Customers to add a line to an established call creating a three-way call. The Call Transfer Disconnect subscriber may disconnect from the three-way call allowing the other two parties to continue talking, freeing the line for the purpose of originating another call. Availability will be restricted and unavailable to Residential Customers, Foreign Serving Office and Foreign Exchange Service. This feature cannot be used to expand a calling scope and is, therefore, not available to Customers subscribing to an optional flat rate local, toll or expanded calling plan.

These Customers will be restricted from making international calls due to toll fraud concerns; however, they may contact the business office and request to make international calls. Upon an approved request, international calls will be allowed if service has been established for at least 3 months and their bill has been current. Call Transfer Disconnect Customers are responsible for any toll or other charges associated with calls they originate and may not resell the service.

11. Call Waiting ID - When a person is already speaking on the telephone and receives another phone call. Call waiting ID service will allow for the display of the name and/or number of the new caller on the Customer's CPE. This service allows the Customer to decide if he wants to answer the new incoming call.

Call Waiting ID is offered subject to the following limitations:

- a. customers must also subscribe to Call Waiting and Caller ID Name and Number, and
- b. customers are responsible for furnishing their own compatible CPE, which should include the caller ID capability necessary to display the calling party's name and/or number, and
- c. available only where central office facilities permit.

12. Caller ID Blocking - Caller ID blocking allows the subscriber to prevent the delivery of the subscriber's directory number and name on a per call basis (per call block) or per line basis (per line block). Per call block will block the delivery of the Customer's number and name for one call only and may be activated by pressing *67 (1167 from a rotary telephone) immediately prior to placing a call. The activation code will initiate per call blocking, which is available at no charge.

If the calling party activates blocking, the directory number and name will not be transmitted across the line. Instead, caller ID Customers will receive an anonymous indicator. This

SPECIAL PACKAGE OFFERINGS AND DIRECTORY SERVICES

II. CUSTOM CALLING/CLASS SERVICES (continued)

A. General (continued)

12. Caller ID Blocking (continued)

anonymous indicator notifies the caller ID Customer that the calling party has elected to block the delivery of the telephone number and name.

Per line block will automatically block delivery of the subscriber's telephone number and name on all calls. Per line blocking for the delivery of the calling number and name is available upon request, at no charge, to the following entities and their employees/volunteers, for lines over which the official business or the agency is conducted including those at the residences of employees/volunteers, where an executive officer of the agency registers with the Company a need for blocking: (a) private, nonprofit, tax-exempt, domestic violence intervention agencies and (b) federal, state and local law enforcement agencies. Upon request and at the Company's discretion, other entities or individuals with a unique short term need may be allowed per line blocking for a limited duration not to exceed six (6) months, subject to renewal if the need continues. The calling number and name will not be transmitted from a line equipped with this capability. The blocking of the directory number and name will not be provided on calls originating from payphones.

Wherever per-line blocking is provided, per call unblocking is available at no charge to enable delivery of the calling party number and name. By dialing the activation code, *82 (1182 from a rotary phone) the next attempted call will deliver the calling party number and name.

In addition to the provisions of the General Exchange Tariff, the Company shall not be liable for any claims for damages caused or claimed to have been caused, directly or indirectly, by transmission to a Caller ID Customer of a name and/or telephone number which the calling party has requested to be omitted from the telephone directory or by the disclosing of such name and/or telephone number to any person. The Company shall not be liable for any claims for damages caused or claimed to have been caused, directly or indirectly, by the transmission to a Caller ID Customer of a name and/or telephone number which the calling party or the Caller ID Customer finds erroneous, offensive, embarrassing or misleading for any reason, including but not limited to the way in which the calling party's name has been abbreviated. The Company shall not be liable for any claims for damages caused by a telecommunications utility's failure to transmit the privacy indicator to the called party when such indicator has been passed to the telecommunications utility by the Company.

13. Caller Number ID – Caller Number ID assists the customer in the management of incoming calls. It identifies the caller's number and time of call.

14. Caller Name and Number ID (includes Anonymous Call Rejection) – Allows the customer to receive the calling party's name and number on incoming calls. The calling name and number will be delivered to the called party's Customer premise equipment. The directory name and number is transmitted during the silent interval between first and second ring of the called party's line. A caller Name and Number display device (an unregulated service, not included in the filing) is required to display the calling party's name and telephone number. Caller Name and Number Customers may provide and connect their own compatible premise equipment.

Issued: May 25, 2012

Effective: July 1, 2012

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SPECIAL PACKAGE OFFERINGS AND DIRECTORY SERVICES

II. CUSTOM CALLING/CLASS SERVICES (continued)

A. General (continued)

14. Caller Name and Number ID (continued)

Service Interactions:

- a. Caller name and/or number will not be displayed if the called party is off-hook.
 - b. Caller name and/or number will not be displayed if the called party answers during the first ring interval.
 - c. Caller name and/or number are not available with distinctive ringing services having a silent interval length insufficient or name and/or number transmission.
 - d. Identification of specific stations or extensions served by a PBX is not possible. The main directory number of the PBX will be displayed.
 - e. Caller name and/or number cannot be identified or transmitted for calls made on a multi-party line. The called party will receive an "unavailable" indicator.
 - f. Caller name and/or number will be displayed for calls made from another central office only if it is linked by appropriate facilities.
 - g. Caller name and/or number will not be displayed if the calling party has activated name and/or number blocking.
 - h. Caller ID service is required for the provision of Calling Waiting ID Options and Call Waiting ID Features as described in this Section of the Tariff.
15. Directory Number Transfer - Permits a customer to transfer all incoming calls to a fixed single telephone number within the exchange or on the Long Distance Telecommunications Network where facilities permit.
16. Distinctive Ring – Allows a Customer to establish up to three (3) telephone numbers on the same access line and distinguish calls to each number by a distinctive ring. The billing telephone number is called the Primary number and the dependent telephone numbers are called the Distinctive Ring numbers.
- a. A directory listing is provided for each Distinctive Ring number. If a customer requests the Distinctive Ring number to be non-published or non-listed, Company will furnish either without charge. However, if the Primary number is non-published and/or non-listed, the appropriate rates and charges in the Directory Services Section of this Tariff apply to the Primary number.
 - b. Regular Extra Listing and Special Types of Extra Listing rates, as shown in the Directory Services Section of this Tariff, apply to the Primary or Distinctive Ring numbers.

Issued: May 25, 2012

Effective: July 1, 2012

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SPECIAL PACKAGE OFFERINGS AND DIRECTORY SERVICES

II. CUSTOM CALLING/CLASS SERVICES (continued)

A. General (continued)

16. Distinctive Ring (continued)

- c. If a Customer requests a change in the directory listing associated with the Distinctive Ring number(s), the Directory Listing Service Charge specified in the Directory Services section of this Tariff is applicable.
- d. If a customer requests a Distinctive Ring number to be changed, the Directory Listing Service Charge applies.
- e. Other than allowances for calls to Directory Assistance service, which are furnished with the Primary number in accordance with the Directory Services section of this Tariff, no additional allowances for Directory Assistance service are provided with Distinctive Ring service.

Service Interactions:

1. When a Distinctive Ring Customer subscribes to Call Forwarding, the Distinctive Ring numbers can either be forwarded to the same number or receive no forwarding treatment at all. When a Customer subsequently requests a change in the forwarding pattern of his Distinctive Ring numbers, the Service charge will apply.
 2. If a Distinctive Ring line also has Call Waiting, incoming calls to the Primary number will activate the standard Call Waiting tone. Incoming calls to the Distinctive Ring numbers will activate a distinctive Call Waiting tone with a pattern analogous to the Distinctive Ring pattern, but at a more rapid cadence.
17. Do Not Disturb – This service allows the subscriber to block the line temporarily to prevent incoming calls. Outgoing calls can still be made as normal, but incoming calls are not connected; instead, the caller hears an announcement that the subscriber is not currently accepting calls.
 18. Easy Attendant – An automatic call answering service that delivers an interactive menu to callers, allowing them to listen to a recorded message, invites them to enter the extension number of the person they wish to contact or transfer directly to a voicemail account and leave a message. It can be configured to play different menus for business and non-business hours.
 19. Enhanced Call Waiting - Allows the user to prevent, on a per-call basis, any incoming calls from call waiting on the line. Incoming calls to the station receive busy treatment. This feature ensures that call waiting indication tones will not interrupt important calls or disrupt data transmission.
 20. Fax to Email – This is a complete digital fax solution that facilitates the receiving of faxes via email. With Fax to Email, incoming faxes will be delivered to the end user's mail inbox as a TIF attachment. It can then be saved, printed, deleted or forwarded. This feature is offered to businesses where facilities are available.

Issued: May 25, 2012

Effective: July 1, 2012

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SPECIAL PACKAGE OFFERINGS AND DIRECTORY SERVICES

III. CUSTOM CALLING/CLASS SERVICES (continued)

A. General (continued)

21. Find-Me-Follow-Me - Subscribers can configure additional numbers that will be rung instead of or as well as the Customer's own number, any of which can answer the call. A pre-defined order is used to determine which number(s) to ring next. Once one number has answered the call, ringing on the other configured numbers is stopped.
22. Home Intercom Service - Allows customers with an individual residence or business to use their line to provide an intercom system between their telephones. This is accomplished by the customer dialing his own number, receiving a recording and hanging up. All telephones at that number will then ring and when one of the other telephones goes off-hook, the ringing will stop and the initiator of the call can go off-hook and engage in conversation.
23. Incoming Call Manager (ICM) – This is an advanced call handling service, enabling the subscriber to configure powerful rules that screen incoming calls and apply actions such as forwarding or rejection. Using ICM, subscribers can receive calls on their choice of phone, recognize particular callers and treat their calls specially, and apply different behavior at different times of day.
24. 900 Call Restriction - This is a central office service which allows Customers to restrict certain types of outgoing calls from being placed over their exchange access lines. This feature is activated when a dialed number is preceded by a 900 prefix. Restricted calls are directed to a central office announcement. This service will be provided in conjunction only with residence and business one-party flat rate and message rate local exchange services only from central offices where capacities permit. Unless otherwise agreed to by contract, the minimum contract period for this service is one month.
25. Priority Call (Selective Distinctive Ringing/Call Waiting) - Provides Customer with a distinctive ring or call waiting tone (if the Customer has subscribed to Call Waiting), when the Customer is called from pre-selected telephone numbers. Customer can construct or modify the telephone number-screening list. The Company's equipment will screen incoming calls and provide a distinctive ring for telephone numbers on the Customer's list.
26. Remote Access to Call Forwarding (customer must also subscribe to Call Forwarding) - Provides Customer that also subscribes to Call Forwarding with the ability to activate, deactivate or change Call Forwarding from a remote location. Remote access to Call Forwarding can only be accessed from a touch-tone telephone. All charges incurred to access the remote number will be billed appropriately.
27. Selective Call Acceptance – Enables Customers to screen incoming telephone calls by specifying the telephone numbers from which calls will be accepted (the "screening list").

Customers will be provided with an Override Personal Identification Number (PIN) that they may supply to selected callers to override the screening. Customers will also be provided with a screening list PIN, which is used to interface with a mechanized system to affect their screening list. Unaccepted calls will be routed to a denial announcement.

Issued: May 25, 2012

Effective: July 1, 2012

By: Larry E. Sevier, CEO
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SPECIAL PACKAGE OFFERINGS AND DIRECTORY SERVICES

II. CUSTOM CALLING/CLASS SERVICES (continued)

A. General (continued)

27. Selective Call Acceptance (continued)

Regulations:

- a. Selective Call Acceptance Service will only be provided in connection with single line residence and single and multi-line business classes of service. Selective Call Acceptance Service will not be provided in connection with Payphone Exchange Access Service, Mobile Telephone Service or other complex business services.
- b. Selective Call Acceptance will be available only on calls between central offices that are linked by appropriate facilities.
- c. Customer must call the Company to initiate Selective Call Acceptance. Company will provide the Customer with an Override PIN, a screening list, service options and instructions for establishing or modifying the personalized screening list. The screening list can be established or modified by the Customer or Company. A charge will apply when the screen list is established or modified by the Company.
- d. The Company Assumes no liability for the restriction of incoming calls in error due to the provision of inaccurate numbers on the screening list by Customer.
- e. 911 providers and Company operators may not be able to override the Selective Call Acceptance Customer's screening list.

Charges:

- a. Nonrecurring Charges – A one-time charge, per telephone number, will apply to establish Selective Call Acceptance. The nonrecurring service establishment charge will apply whenever a telephone number change occurs on a telephone line equipped with this service. An additional one-time charge will apply if the screening list is established by Company at the request of Customer. An additional one-time charge will apply for a subsequent change(s) to the screening list or the reinitialization of a PIN made by the Company at the request of the Customer.
- b. Monthly Charge – A monthly charge will apply per telephone number equipped with Selective Call Acceptance.
- c. Only the non-recurring charge for Selective Call Acceptance is applicable when Selective Call Acceptance is purchased at the same time as any Call Management Service outlined in this Tariff.
- d. If more than one subsequent change is requested at the same time, only one nonrecurring charge will apply. If a PIN reinitialization is requested at the same time as other changes, only one nonrecurring charge will apply.

Issued: May 25, 2012

Effective: July 1, 2012

By: Larry E. Sevier, CEO
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SPECIAL PACKAGE OFFERINGS AND DIRECTORY SERVICES

II. CUSTOM CALLING/CLASS SERVICES (continued)

A. General (continued)

28. Selective Call Forwarding - Allows the Customer to forward incoming calls from specified telephone numbers (quantity varies by available technology & offered where available) to another telephone number. Customers subscribing to Call Forwarding and Selective Call Forwarding can have only one (1) feature activated at a time. The Customer can construct or modify a telephone number screening list. The Company's equipment will screen incoming calls and forward only those from telephone numbers on the customer's list. The Call Forwarding Customer is responsible for the payment of charges (e.g., toll) for each call between the Selective Call Forwarding line and the line to which the call is being forwarded. Calls from numbers not on the list will receive standard call completion.
29. Selective Call Rejection (Call Blocker) - Enables Customer to block the last incoming call or calls from a set number of specified telephone numbers, depending upon the available technology. To block specified telephone numbers, Customer can construct or modify a telephone number screening list by dialing a unique code. The Company's equipment will screen incoming calls and block those on the Customer's list. Standard call completion will occur. To block an unknown telephone number, a Customer can dial a special code after an unwanted call and block the number. Callers whose numbers are blocked are directed to a Company recorded announcement.
30. SimRing (Simultaneous Ring) - subscribers can configure additional numbers which will ring as well as the subscriber's own number, any of which can answer the call.
31. Speed Dial - Enables the Customer to place calls to other telephone numbers by dialing a one or two digit code rather than the complete telephone number. Eight-code capacity and/or Thirty-code capacity may be provided on the same line; however, duplicate code capacities may not be provided. The combination of code capacities is not available on multi-line hunting lines. The various codes may be unavailable in some areas.
32. Telemarketer Call Screening - Service intercepts calls that are delivered as "unknown" to the Customer's line. The service plays an announcement stating, "The number you have reached does not accept calls from telemarketers. If you are a telemarketer, please add this number to your 'Do Not Call' list and hang up now. Otherwise, please press 1, or stay on the line."
33. Three-Way Calling - Allows a Customer in the talking state to add a third party to an existing call without operator assistance, to establish a three-way conversation. This feature may be used on both incoming and outgoing calls. The transmission may not meet normal standards depending on the distance and routing necessary.
34. Toll Restriction - This is a central office service that restricts long distance calling. Restricted calls are directed to a central office announcement. This feature is activated when a dialed number is preceded by a one or a zero, or made to directory assistance. However, calls to inward WATS services are not restricted, and are available where facilities permit. One plus calls to the Company business offices and repair services are not restricted.

Issued: May 25, 2012

Effective: July 1, 2012

By: Larry E. Sevier, CEO
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SPECIAL PACKAGE OFFERINGS AND DIRECTORY SERVICES

II. CUSTOM CALLING/CLASS SERVICES (continued)

A. General (continued)

35. VoiceManager - allows the Customer to manage their telephone service from a PC-based application, such as view logs of incoming and outgoing calls, manage incoming calls, receive the calling number from incoming calls, initiate outgoing calls, display a voicemail message indicator, and listen to voice messages.
36. Warm Line - Provides an access line the capability to automatically originate a call to a pre-assigned number. The call is triggered by an off-hook condition after a five-second waiting period. Allows the user a specific amount of time to dial a number before it automatically dials a pre-designated number. This allows the user to use the telephone normally, but to go to a designated number simply by staying off-hook.

Issued: May 25, 2012

Effective: July 1, 2012

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SPECIAL PACKAGE OFFERINGS AND DIRECTORY SERVICES

II. CUSTOM CALLING/CLASS SERVICES (continued)

B. Rates and Charges

The following monthly rates and charges apply in addition to the established rates and charges for each local exchange access line with which these features are associated:

1. Rate Groups 1 - 3	<u>Residential</u>	<u>Business</u>
Account Codes	\$1.00	\$1.00
Anonymous Call Rejection	\$2.50	\$2.50
Automatic Redial (Automatic Busy/Redial)	\$2.00 (1)	\$2.00 (1)
Automatic Recall (Automatic Call Return)	\$3.75 (1)	\$3.75 (1)
Call Forwarding	\$3.00	\$3.00
Call Forward/Busy	\$1.00	\$1.00
Call Forward/No Answer	\$1.00	\$1.00
Call Forward/Busy/No Answer	\$1.00	\$1.00
Call Trace (charge per activation)	\$8.00	\$8.00
Call Transfer Disconnect	\$8.50	\$8.50
Call Waiting ID	\$2.50	\$2.50
Caller ID Blocking	\$0.00	\$0.00
Caller Number ID	\$6.50	\$6.50
Caller Name and Number ID*	\$8.50	\$8.50
Directory Number Transfer (4)	\$0.00	\$0.00
Distinctive Ring	\$3.00	\$3.00
Do Not Disturb	\$2.00	\$2.00
Easy Attendant**	\$4.95	\$9.95
Enhanced Call Waiting	\$2.00	\$2.00
Fax to Email	\$3.00	\$3.00
Find-Me-Follow-Me	\$2.00	\$2.00
Home Intercom Service	\$1.00	\$1.00
Incoming Call Manager	\$4.00	\$4.00
900 Call Restriction	\$0.00	\$0.00
Priority Call (Selective Distinctive Ringing/Call Waiting)	\$1.00	\$1.00
Remote Access to Call Forwarding	\$1.00	\$1.00
Selective Call Acceptance	\$2.50	\$2.50
Selective Call Forwarding	\$2.75	\$2.75
Selective Call Rejection (Call Blocker)	\$2.50	\$2.50
SimRing (Simultaneous Ring)	\$2.00	\$2.00
Speed Dial:		
Speed Dial 8	\$1.00	\$1.00
Speed Dial 30	\$2.00	\$2.00
Telemarketer Call Screening (4)	\$5.00	\$5.00
Three-Way Calling	\$1.00 (1)	\$1.00 (1)
Toll Restriction	\$3.00	\$3.00
VoiceManager	\$2.00	\$2.00
Warm Line	\$1.00	\$1.00

* Includes Anonymous Call Rejection

** VoiceManager included

Issued: May 25, 2012

Effective: July 1, 2012

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SPECIAL PACKAGE OFFERINGS AND DIRECTORY SERVICES

II. CUSTOM CALLING/CLASS SERVICES (continued)

B. Rates and Charges (continued)

Basic Package: (Rate Group 1 - 3) Call Forwarding, Three-Way Calling, Call Waiting, Speed Dial (8 Number Capacity)	\$3.50 (3)	\$3.50 (3)
Six Pack: (Rate Groups 1 - 3) Voice Mail, Caller ID Name & Number, Call Waiting, Call Waiting ID, Telemarketer Block, Security Plus	\$17.50 (5)	\$17.50 (5)
Feature Package A: (Rate Groups 2 & 3) Anonymous Call Rejection, Caller ID Name/Caller ID, Three Way Calling, Call Waiting, Call Waiting ID, Call Forwarding, Automatic Recall, Automatic Redial, Selective Call Forwarding, Voice Mail, Security Plus	\$15.15 (2)	\$15.15 (2)
Feature Package B: (Rate Groups 2 & 3) Anonymous Call Rejection, Caller ID Name/Caller ID, Three Way Calling, Call Waiting, Call Waiting ID, Call Forwarding, Automatic Recall, Automatic Redial	\$13.15 (2)	\$13.15 (2)
Feature Package C: (Rate Groups 2 & 3) Anonymous Call Rejection, Caller ID Name/Caller ID, Three Way Calling, Call Waiting, Call Waiting ID	\$12.15 (2)	\$12.15 (2)

- (1) If Customer doesn't have this service as a monthly feature, but chooses to activate it as a usage sensitive charge, an additional \$0.95 shall be added per activation.
- (2) Applies only to previous United Telephone Companies of Kansas, dba CenturyLink, customers who had the service prior to October 1, 2006.
- (3) Customers with Basic Package service as of August 25, 2006 will be grandfathered in until customer cancels service.
- (4) These service offerings are subject to the availability of necessary facilities.
- (5) Six Pack not available to new subscribers effective June 10, 2016. Existing subscribers prior to June 10, 2016 will be grandfathered in at this rate until further notice.

Issued: May 10, 2016

Effective: June 10, 2016

By: James C. Todd, CEO
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SPECIAL PACKAGE OFFERINGS AND DIRECTORY SERVICES

III. BASIC SERVICE PACKAGES

MONTHLY RATES

Some services are not available in all areas.

State and local taxes are not included with the Basic Service Packages

	<u>Residential (1)</u>	<u>Business (2)</u>
No Limits (Rate Groups 1 - 3)	\$50.00	\$50.00

- (1) Residential No Limits calling plan includes Local Telephone Service with touchtone, Unlimited Long Distance Calls, Unlimited Local Calls, Caller ID Name and Number, and Voice Mail. The plan includes only direct dialed calls placed within the Continental U.S. and specifically excludes all international calls, calling card calls, collect calls, directory assistance calls, and 800/900 number calls. This plan is not for commercial or data services use. Call detail is not provided on the regular No Limits monthly bills unless requested by the customer. A monthly charge of \$3.00 will be assessed if a detailed bill is requested.
- (2) Business No Limits calling plan includes Local Telephone Service with Unlimited Long Distance Calls, Unlimited Local Calls, Caller ID Name and Number, and Voice Mail. All lines must be on No Limits Plan, maximum of 10 lines per customer. The plan includes only direct dialed calls placed within the Continental U.S. and specifically excludes all international calls, calling card calls, collect calls, directory assistance calls, and 800/900 number calls. This plan is not for commercial or data services use. Call detail is not provided on the regular No Limits Monthly bills unless requested by the customer. A monthly charge of \$3.00 will be assessed if a detailed bill is requested.

Issued: November 30, 2017

Effective: January 1, 2018

By: James C. Todd, CEO
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SPECIAL PACKAGE OFFERINGS AND DIRECTORY SERVICES

IV. HUNTING LINE SERVICES (1)

- A. Rotary Hunt - The hunt for an idle line starts with the called line in a prearranged group and ends with the last line in the group, completing the call to the first idle line encountered. Unless the first line is called, only a portion of the group is hunted.
- B. Circle Hunt - Permits a complete hunt over all the lines in a prearranged group. If no idle line is encountered, the hunt will continue until it reaches the line that was originally called.
- C. Preferential Hunt - Some or all of the lines in a hunt group may have an associated preferential hunt list. This hunt list permits a prehunt over a subset or preferential group of lines before hunting through the multi-line hunt group.
- D. Rates and Charges

Rate Groups 1 - 3

Charge	<u>Monthly Rate</u>	<u>Installation</u>
Rotary	\$3.00	\$10.00
Circle	\$3.00	\$10.00
Preferential (2)	\$3.00 (2)	\$10.00 (2)

- (1) Not applicable with Direct Inward Dial (DID) Service.
- (2) Rates apply per line equipped with a preferential list. A preferential hunt list may have a maximum of 18 terminals included.

V. DIRECTORY SERVICES

A. Description of Service

A service in which Company furnishes telephone numbers to Customers upon request. The rates and regulations set forth in this Section apply to all calls from Customers who request assistance in determining telephone numbers.

B. Local Directory Assistance Service

1. Regulations- Local Directory Assistance

- a. The Company furnishes local directory assistance service whereby customers may request assistance in determining local telephone numbers.
- b. The rates apply to calls from customers who request assistance in determining telephone numbers of customers who are located in the same local calling area or the same Home Numbering Plan Area (HNPA).
- c. Charges for directory assistance service are not applicable to customers whose physical, visual, mental or reading handicaps prevent them from using the telephone directory. The method of exempting those handicapped customers shall be via the completion of an exemption form and the Company's acceptance of that form.

Issued: December 1, 2011

Effective: December 2, 2011

By: Larry E. Sevier, CEO
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SPECIAL PACKAGE OFFERINGS AND DIRECTORY SERVICES

V. DIRECTORY SERVICES (continued)

B. Local Directory Assistance Service (continued)

2. Rates - Local Directory Assistance (Rates Groups 1 - 3)

- a. Customer dials the directory assistance number direct (1+411 or 1+555+1212). The charge for each call is \$0.95.
- b. When the customer places a call to directory assistance via an Operator, (0+411 or 0+555+1212) the charge for each call is \$1.45.

C National Directory Assistance (NDA) Service

National Directory Assistance Service is provided to customers of the Company for the purpose of requesting telephone numbers of individuals or businesses that are located outside the Company's local and home NPA serving areas. NDA will be furnished only where facilities permit.

1. Regulations - National Directory Assistance (NDA) Service

- a. There are no call allowances or exemptions for National Directory Assistance Service.
- b. A maximum of two requested telephone numbers is allowed per call.
- c. The rate applies to each call to NDA, even if one of the numbers requested is in the local directory assistance service area.
- d. In locations where the customer has the capability to direct dial NDA but places the call to the NDA service attendant via an operator, the operator handled service charges listed below applies in addition to the NDA rate.

2. Rates - National Directory Assistance (NDA) Service

- a. National Directory Assistance service charge is \$1.45 per NDA call.
- b. When the customer requests NDA by dialing "0" where the customer has the technical capability to direct dial NDA, the operator handled charge will be \$0.50, in addition to the NDA service charge.

3. Rates - National Directory Assistance (NDA) Service (continued)

- a. Applicable usage charges will apply for completed toll calls in addition to the NDA and operator handled charge.

SPECIAL PACKAGE OFFERINGS AND DIRECTORY SERVICES

V. DIRECTORY SERVICES (continued)

D. Regulations - Directory Assistance Call Completion

1. Local Directory Assistance Call Completion (DACC) service provides customers who dial directory assistance the option of having the requested telephone number automatically dialed and the call completed by the automated directory assistance system. When the customer receives the requested directory number from the automated directory assistance system, the customer hears the DACC announcement prompt offering to automatically dial the requested telephone number. The customer activates DACC when the customer depresses a specific digit on a touch-tone telephone during the DACC announcement prompt.
 - a. DACC will be furnished only where facilities permit and where the service used by the customer can support all billing requirements for the service.
 - b. Only the second provided directory assistance telephone number may be dialed and completed by DACC if two directory assistance requests are made during the same call.
2. Rate - Directory Assistance Call Completion
 - a. DACC charges are not applicable to handicapped customers who are exempt from directory assistance charges if they complete a local directory assistance call.
 - b. The DACC service charge applies for all completed calls in addition to the appropriate directory assistance charge and other applicable charges. If a call is not completed (i.e. busy or no answer), the DACC service charge does not apply.
 - c. Directory assistance call completion charge, per call, is \$0.50. This charge is in addition to the Directory Assistance charge as well as the long distance usage charges that apply.

E. Business Category Search (BCS)

1. Service Description
 - a. Business Category Search (BCS) will provide customers with the ability to request business listings, by city, address, intersection, or business location, for a specified category of business, when they do not know the name of the business they are seeking.
2. Regulations – Business Category Search (BCS)
 - a. The customer can obtain up to ten business telephone numbers on a call. The customer will be charged for each business telephone number provided.
 - b. There are no handicapped billing exemptions or call allowances for BCS requests.
 - c. BCS is not currently available from hotel/motel and pay telephones.

SPECIAL PACKAGE OFFERINGS AND DIRECTORY SERVICES

V. DIRECTORY SERVICES (continued)

E. Business Category Search (BCS) (continued)

With respect to any claim or suit, by a customer or others, the Company shall not be liable for providing the name and number of a business to a customer using BCS, for any errors or omissions, for the method of providing listings, or for any other aspect of this service. The Company's liability, if any, for its gross negligence or willful misconduct shall not be limited by this tariff.

3. Rates

Business Category Search is \$1.95.

F. Reverse Directory Assistance (RDA)

1. Service Description

- a. Reverse Directory Assistance service consisting of providing listed local and national name and address information associated with a telephone number provided by the individual originating the call.

2. Regulations

- a. The customer can obtain one request per call.
- b. There are no handicapped billing exemptions or call allowance to do RDA requests.
- c. RDA is not currently available from hotel/motel and pay phones.

With respect to any claim or suit, by a customer or others, the Company shall not be liable for providing the name and address of a customer using RDA, for any errors or omissions, for the method of providing listings, or for any other aspect of this service. The Company's liability, if any, for its gross negligence or willful misconduct shall not be limited by this tariff.

3. Rates

Reverse Directory Assistance (RDA) is \$1.95

SPECIAL PACKAGE OFFERINGS AND DIRECTORY SERVICES

V. DIRECTORY SERVICES (continued)

G. Local Operator Assistance Service

1. Descriptive Summary

- a. The Company furnishes local assistance by an operator whereby customers may request assistance in: dialing a local number; requesting a local person-to-person call; billing a local toll to a calling card; and to a third number or collect.
 - i. Station-to-Station (Operator Handled) - A service provided in which the caller dials zero ("0") and places a sent paid, collect, third number or calling card station-to-station call using an operator's assistance. These calls may originate from a private, public or semi-public telephone. The service may also include the situation when an operator reestablishes an interrupted call that meets any of the situations described in this call type.
 - ii. Person-to-Person (Operator Handled) - A service provided in which the caller dials zero ("0") and specifies to the operator the number desired and the person to be reached, or a particular PBX station, department or office to be reached through a PBX attendant, or a particular mobile service point to be reached through a mobile telephone attendant. The call remains a person-to-person call even if the caller agrees, after the connection is established, to speak to any party other than the party previously specified. The service may also include situations when an operator reestablished an interrupted call that meets any of the situations described in the call type.
 - iii. Line Status Verification - A service provided when the caller dials zero ("0") and asks the operator to determine the condition of a telephone line.
 - iv. Busy Line Interrupt - A service in which the caller asks the operator to interrupt a conversation in progress, to determine if one of the parties is willing to speak to the caller requesting the interrupt. A busy line interrupt charge will apply even if no conversation is in progress at the time of the interrupt attempt, or when the parties interrupted refuse to terminate the conversation in progress.

2. Regulations

- a. The rates set forth in Section 3.V.H, below apply to local assistance requests originating for all classes and grades of services as follows:
 - i. Dialing Calling Card Station-to-Station; Operators Station-to-Station and Operators Person-to-Person.
- b. Local assistance service charges will not apply where an operator is requested to establish:
 - i. Local calls from customers whose physical or visual hardships prevent them from dialing the call direct.

SPECIAL PACKAGE OFFERINGS AND DIRECTORY SERVICES

V. DIRECTORY SERVICES (continued)

H. Rates and Charges

Rates (Rate Groups 1 - 3)

<u>Description</u>	<u>Service Charge Rate Per Message</u>
a. Dialing Calling Card Station-to-Station	\$1.00
b. Operator Station-to-Station	\$2.50
c. Operator Person-to-Person	\$3.25
d. Line Status Verification	\$2.00
e. Busy Interrupt	\$2.50

Issued: December 1, 2011

Effective: December 2, 2011

By: Larry E. Sevier, CEO
Rural Telephone Service Company, Inc. d/b/a Nex-Tech
Lenora, Kansas

[RESERVED FOR FUTURE USE]

Issued: December 1, 2011

Effective: December 2, 2011

By: Larry E. Sevier, CEO
Rural Telephone Service Company, Inc. d/b/a Nex-Tech
Lenora, Kansas

MISCELLANEOUS SERVICE OFFERINGS
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Issued: November 30, 2017

Effective: January 1, 2018

By: James C. Todd, CEO
Rural Telephone Service Company, Inc. d/b/a Nex-Tech
Lenora, Kansas

MISCELLANEOUS SERVICE OFFERINGS

I. DID SERVICE

- A. General Regulations - Company concurs with all definitions and descriptions of Direct Inward Dialing (DID) Service as applied by United Telephone Companies of Kansas, dba CenturyLink, in its General Exchange Tariff, Sections 12 & 13, approved by and on file with the Commission as of the date this Tariff is filed. Company further concurs in any amendments or successive issues of said General Exchange Tariff until this concurrence is revoked or canceled. Company hereby expressly reserves the right to cancel this statement of concurrence at any time when it appears that such cancellation is in its best interest, subject to the jurisdiction of the Kansas Corporation Commission.
- B. Rates - Company concurs in the rates as applied by United Telephone Companies of Kansas, dba CenturyLink, in its General Exchange Tariff, Sections 12 & 13, approved and on file with the Commission.
 - 1. Each individual Direct Inward Dialing number assigned to the customer will be at a rate of \$2.00 each, per month.

II. ISDN/PRI SERVICE

- A. General Regulations - Company concurs with all definitions and descriptions of Integrated Services Digital Network/Primary Rate Interface (ISDN/PRI) Service as applied by United Telephone Companies of Kansas, dba CenturyLink, in its General Exchange Tariff, Section 24, approved by and on file with the Commission when this Tariff is filed. Company further concurs in any amendments or successive issues of said General Exchange Tariff until this concurrence is revoked or canceled. Company hereby expressly reserves the right to cancel this statement of concurrence at any time when it appears that such cancellation is in its best interest, subject to the jurisdiction of the Kansas Corporation Commission.

This service is limited and only offered where it is technically available.

- B. Rates - Company concurs in the rates as applied by United Telephone Companies of Kansas, dba CenturyLink, in its General Exchange Tariff, Section 24, approved and on file with the Commission.

III. ISDN/BRI SERVICE

- A. General Regulations - Company concurs with all definitions and descriptions of Integrated Services Digital Network/Basic Rate Interface (ISDN/BRI) Service as applied by United Telephone Companies of Kansas, dba CenturyLink, in its General Exchange Tariff, Section 24, approved by and on file with the Commission as of the date this Tariff is filed. Company further concurs in any amendments or successive issues of said General Exchange Tariff until this concurrence is revoked or canceled. Company hereby expressly reserves the right to cancel this statement of concurrence at any time when it appears that such cancellation is in its best interest, subject to the jurisdiction of the Kansas Corporation Commission.
- B. Rates - Company concurs in the rates as applied by United Telephone Companies of Kansas, dba CenturyLink, in its General Exchange Tariff, Section 24, approved and on file with the Commission.

Issued August 25, 2006 Effective: December 2, 2011

By: Larry E. Sevier
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Lenora, Kansas

IV. CENTREX SERVICES

A. Centrex-I (continued)

3. Payment Plans (continued)

- c. If the customer disconnects the Centrex-I and/or optional features prior to the expiration of the 36, 48, or 60 month service term, the customer shall pay a termination charge for the applicable rate elements disconnected. This charge will be waived if the customer converts the arrangement to another Centrex service for a service term that equals or exceeds the number of months remaining on the customer's Centrex-I agreement. This charge will also be waived for Centrex-I customers who move their service to another Company served location if the service terms are continued at the new location.

Payment of the termination charge does not release the customer from other previous amounts owed to. The termination charge shall be calculated as follows:

- i. number of disconnected stations, multiplied by
 - ii. total monthly Centrex-I rates for the disconnected stations, relevant to that customer's contract term, multiplied by
 - iii. the number of months remaining in the customer's Centrex-I contract, multiplied by
 - iv. fifty percent (50%).
- d. Upon expiration of the 36, 48, or 60 month service term, the customer may:
- i. Continue service without establishing a new service term. Service will be provided on a month-to-month basis at the then current rate. This monthly rate will be subject to any rate changes approved by the Commission.
 - ii. Continue service by selecting a new service term of 36, 48 or 60 months at the then current rates. The new service term will commence on the day following the expiration of the previous service term.
 - iii. Discontinue the service.
- e. If the service term agreement expires and the customer has not notified the Company regarding which option is elected, service will continue at the monthly rate in effect at that time for the month-to-month option.

4. Feature Array

The following is a list of Standard and Optional features available subject to central office capability:

- a. Standard Features
- Add-On/ Consultation Hold
 - Call Hold
 - Call Pickup
 - Station-to-Station Dialing (Intercom)
 - Transfer

MISCELLANEOUS SERVICE OFFERINGS

Issued: December 1, 2011

Effective: December 2, 2011

By: Larry E. Sevier
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Lenora, Kansas

IV. CENTREX SERVICES

A. Centrex-I (continued)

5. Feature Descriptions

b. Optional Features

- Call Forwarding
- Call Forwarding-Inside System
- Call Forwarding-Outside System
- Call Management Features
- Call Transfer Disconnect
- Call Waiting
- Customer Alerting Enablement
- Remote Access to Call Forwarding
- Simultaneous Ring One Number
- Toll Restriction

ADD ON/CONSULTATION HOLD: This feature allows a Centrex-I station user to add on another Centrex-I user or outside line to an established call. In addition, the station user can place any call on hold, thereby freeing the line for the purpose of originating another call or answering a waiting call.

CALL FORWARDING: This feature, when activated by the customer, allows all calls to a Centrex-I line to be automatically forwarded to a selected Centrex-I line within the system or another telephone number outside the system.

CALL FORWARDING-INSIDE SYSTEM: This feature allows for forwarding of an incoming call to a preselected Centrex-I line within the system when the called line does not answer after a predetermined number of rings and/or when a busy condition is encountered.

CALL FORWARDING-OUTSIDE SYSTEM: This feature allows for forwarding of an incoming call to a preselected number outside the system when the called line does not answer after a predetermined number of rings and/or when a busy condition is encountered.

CALL HOLD: This feature allows a Centrex-I station user to hold any call in progress, thereby freeing the line for the purpose of originating another call or answering a waiting call. The held call cannot be added to another call.

CALL MANAGEMENT FEATURES

Auto Redial: Enables the customer to automatically redial the last outgoing telephone number dialed. When the recalled telephone number is busy, the Company's equipment will make repeated attempts to establish the call for a thirty (30) minute period beginning with the customer's activation.(1)

- (1) Some customer-provided equipment may not recognize the distinctive ringing patterns associated with these features.

MISCELLANEOUS SERVICE OFFERINGS

Issued: December 1, 2011

Effective: December 2, 2011

By: Larry E. Sevier
Rural Telephone Service Company, Inc. d/b/a Nex-Tech
Lenora, Kansas

IV. CENTREX SERVICES (continued)

A. Centrex-I (continued)

5. FEATURE DESCRIPTIONS (continued)

Call Blocker: Enables a customer to block the last incoming call or calls from a designated list of telephone numbers. To block specified telephone numbers, the customer can construct or modify a telephone number screening list by dialing a unique code. The Company's equipment will screen incoming calls against the customer's list and block those on the list. If facilities are unavailable to provide incoming call screening via the customer's list, standard call completion will occur. To block unknown telephone numbers, a customer can activate a code after receiving an unwanted call and block the number. Callers whose numbers are blocked are directed to a recorded announcement.

Call Return: Enables the customer to automatically redial the telephone number of the most recent incoming call. The Company's equipment will make repeated attempts to establish the call for a thirty (30) minute period beginning with the customer's activation of Call Return if the most recent incoming call telephone number is busy. This feature cannot return a call to a line that is not associated with a telephone number (e.g., hunt group) or to a line with Call Forwarding activated. (1)

Call Trace: Enables the customer to initiate a trace of the last incoming call completed by dialing an activation code immediately after terminating the call. If the trace is successful, the Company's equipment will record the incoming call detail (not the conversation). The result of the trace will not be provided to the customer directly. After a formal complaint has been filed with law enforcement officials the trace information will be available to them.

Calling Name Delivery: Enables the terminating customer to identify the calling party by a displayed name before the call is answered. The displayed name is the name associated with the Calling Party Number (CPN). Calling Name Delivery subscribers must provide and connect their own compatible customer premise equipment to process the Calling Name Delivery transmission.

Calling Number Delivery: Allows the transmission of Calling Party Number (CPN) associated with an incoming call to the called party's access line. The CPN of the incoming call is transmitted during the silent interval between the first and second ring of the called party's line. Calling Number Delivery subscribers must provide, and connect, their own compatible customer premise equipment in order to process the CPN transmission.

Priority Call: Provides the customer with a distinctive alerting signal, ring or Call Waiting tone (if the customer has subscribed to Call Waiting), when the customer is called from preselected telephone numbers. The customer can construct or modify a telephone number-screening list by dialing a unique code. The Company's equipment will screen incoming calls against the customer's list and provide the Priority Call feature for the telephone numbers on the customer's list. (1)

- (1) Some customer-provided equipment may not recognize the distinctive ringing patterns associated with these features.

MISCELLANEOUS SERVICE OFFERINGS

Issued: December 1, 2011

Effective: December 2, 2011

By: Larry E. Sevier
Rural Telephone Service Company, Inc. d/b/a Nex-Tech
Lenora, Kansas

IV. CENTREX SERVICES (continued)

A. Centrex-I (continued)

5. FEATURE DESCRIPTIONS (continued)

Selective Call Forwarding: Enables the customer to forward incoming calls from preselected telephone numbers to another telephone number. The customer can construct or modify a telephone number-screening list by dialing an activation code. Equipment will screen incoming calls against the customer's list and forward only those telephone numbers on the list. The call-forwarding customer is responsible for the payment of charges for each call between the Selective Call Forwarding line and the line to which the call is being forwarded. The transmission may vary depending on the distance and routing necessary; therefore, transmission may not meet normal standards.

CALL PICKUP: This feature allows a Centrex-I station user to answer any call within an associated preset pickup group.

CALL TRANSFER DISCONNECT: This feature will allow a Centrex-I station user to transfer a call to another telephone number within or outside the Centrex-I system and hang up, leaving the two remaining parties connected. The Centrex-I station user would then be free to accept another call. The transferred call may originate from within or outside the Centrex-I system.

CALL WAITING: This feature allows a Centrex-I user engaged in a conversation to be alerted that another caller is attempting to reach him. The called line can retrieve the waiting call by placing the existing call on hold and answering the waiting call. Where central office capability exists, cancel call waiting is provided with this feature.

CUSTOMER ALERTING ENABLEMENT (Message Waiting Indication): Provides an audible alerting tone (intermittent dial tone) from the customer's serving central office and/or a signal that provides visual indication on the customer premises equipment (CPE) indicating waiting messages.

DISTINCTIVE RINGING: This feature is provided on a per system basis and allows a Centrex-I user to distinguish by a distinctive ringing pattern between incoming exchange calls and incoming intercom calls. (1)

REMOTE ACCESS TO CALL FORWARDING: Permits a customer that also subscribes to the Call Forwarding feature to activate, deactivate or change Call Forwarding from a remote location. Remote access to Call Forwarding can only be accessed from a touch-tone telephone. All charges incurred to access the remote number will be billed appropriately.

(1) Some customer-provided equipment may not recognize the distinctive ringing patterns associated with these features.

MISCELLANEOUS SERVICE OFFERINGS

Issued: December 1, 2011

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Lenora, Kansas

IV. CENTREX SERVICES (continued)

A. Centrex-I (continued)

5. FEATURE DESCRIPTIONS (continued)

SIMULTANEOUS RING ONE NUMBER: Causes one additional telephone number of the customer to ring simultaneously whenever the Centrex station number is dialed. The customer's Centrex station and the Simultaneous Ring One Number telephone number must be served from the same central office switch. Simultaneous Ring One Number is only available where equipment, features and facilities are available. Other restrictions and limitations may apply.

STATION-TO-STATION DIALING (INTERCOM): This feature provides intra-system communications.

TOLL RESTRICTION: This feature restricts access to long-distance calling and denies all calls to operator services. Toll Restriction will allow calls to be completed to WATS and the Company's business offices and repair services. Denied calls are directed to a central office announcement.

TRANSFER: This feature allows a Centrex-I station user to transfer any established call to another station within or outside the Centrex-I system. Only one party on the final connection can be outside the Centrex-I system.

MISCELLANEOUS SERVICE OFFERINGS

Issued: December 1, 2011

Effective: December 2, 2011

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Lenora, Kansas

IV. CENTREX SERVICES (continued)

A. Centrex-I (continued)

6. Rates

a. Recurring Charges:

	<u>Monthly Rate</u>	<u>36 Month</u>	<u>48 Month</u>	<u>60 Month</u>	<u>Complex Inst/Move Charge</u>	<u>Service & Equip Charge</u>
Centrex-I System Charge						
Standard Pkg., per system	\$5.40	\$2.70	\$2.70	\$2.70	\$3.00	\$12.00
Centrex-I Feature Capability charge, per line Equipped w/ Call Transfer						
Disconnect	\$5.63	--	--	--	\$18.00	\$12.00
Call Return Calling, Common Equipment	\$24.30	--	--	--	\$35.00	\$12.00
per line equipped	\$0.99				\$18.00(1)(2)	\$12.00
Call Forwarding, per line equipped (3)	\$2.70	\$1.49	\$1.35	\$1.08	\$18.00(1)(2)	\$12.00
Call forwarding, Inside system per line equipped w/:						
Busy	\$2.34	\$1.31	\$1.17	\$0.95	\$18.00(1)(2)	\$12.00
Don't Answer	\$2.34	\$1.31	\$1.17	\$0.95	\$18.00(1)(2)	\$12.00
Busy/Don't Answer	\$2.34	\$1.31	\$1.17	\$0.95	\$18.00(1)(2)	\$12.00
Call Forwarding, Outside System per line equipped w/:						
Busy (3)	\$2.70	\$1.49	\$1.35	\$1.08	\$18.00(1)(2)	\$12.00
Don't Answer (3)	\$2.70	\$1.49	\$1.35	\$1.08	\$18.00(1)(2)	\$12.00
Busy/Don't Answer	\$3.60	\$1.98	\$1.80	\$1.44	\$18.00(1)(2)	\$12.00

- (1) The Complex Installation/Move Charge is not applicable if the optional feature is installed at the same time as the Centrex-I line.
- (2) A maximum charge of \$18.00 applies per Centrex-I line with adding any number of the optional features subsequent to the installation of the Centrex-I line.
- (3) Not available to Centrex-I line equipped with ISDN BRI Services.

MISCELLANEOUS SERVICE OFFERINGS

Issued: December 1, 2011

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Lenora, Kansas

IV. CENTREX SERVICES (continued)

A. Centrex-I (continued)

6. Rates (continued)

b. Call Management Features

	<u>Monthly Rate</u>	<u>36 Month</u>	<u>48 Month</u>	<u>60 Month</u>	<u>Inst/Move Charge</u>	<u>Equip Charge</u>
Auto Redial, per line equipped (1)	\$2.70	\$1.49	\$1.35	\$1.08	\$8.00	\$12.00
Call Blocker, per line equipped (1)	\$2.70	\$1.49	\$1.35	\$1.08	\$8.00	\$12.00
Call Return, per line equipped (1)	\$2.70	\$1.49	\$1.35	\$1.08	\$8.00	\$12.00
Call Trace:						
per line Equipped (1)	N/A	--	--	--	\$8.00	\$12.00
per System (1)	N/A	--	--	--	\$43.00	\$12.00
per Activation	N/A(2)	--	--	--	--	\$12.00
Calling Number Delivery, per line equipped (1)	\$4.50	\$2.48	\$2.25	\$1.80	\$8.00	\$12.00
Calling Name Delivery, per line equipped (1)	\$4.50	\$2.48	\$2.25	\$1.80	\$8.00	\$12.00
Calling Name and Number Delivery, per line equipped (1)	\$8.10	\$4.50	\$4.05	\$3.24	\$10.00	\$12.00
Priority Call, per line equipped (1)	\$2.70	\$1.49	\$1.35	\$1.08	\$8.00	\$12.00
Selective Call Forwarding, per line equipped (1)	\$2.70	\$1.49	\$1.35	\$1.08	\$8.00	\$12.00
Call Transfer Disconnect, per line equipped (6)	\$3.60	\$2.88	\$2.70	\$2.52	\$2.00 (3)	\$12.00
Call Waiting, per line equipped (1)(5)	\$1.80	\$0.99	\$0.90	\$0.72	\$18.00 (3)(4)	\$12.00
Convenience Dialing I, per list (1)	\$0.27	\$0.27	\$0.27	\$0.27\$	\$6.00	\$12.00
Convenience Dialing II, per list (1)	\$0.90	--	--	--	\$18.00	\$12.00
Convenience Dialing I Access, per line equipped	\$0.45	--	--	--	\$18.00 (3)(4)	\$12.00
Convenience Dialing II Access, per line equipped	\$0.45	--	--	--	\$18.00 (3)(4)	\$12.00
Convenience Dialing I & II Access, per line equipped	\$0.45	--	--	--	18.00 (3)(4)	\$12.00
Conference Calling, per Conference Arrangement (1)	\$74.70	--	--	--	\$35.00	\$12.00

MISCELLANEOUS SERVICE OFFERINGS

Issued: December 1, 2011

Effective: December 2, 2011

By: Larry E. Sevier
Rural Telephone Service Company, Inc. d/b/a Nex-Tech
Lenora, Kansas

IV. CENTREX SERVICES (continued)

A. Centrex-I (continued)

6. Rates (continued)

b. Call Management Features (continued)

	<u>Monthly Rate</u>	<u>36 Month</u>	<u>48 Month</u>	<u>60 Month</u>	<u>Inst/Move Charge</u>	<u>Equip Charge</u>
Conference Calling, per line equipped to Access Conference Arrangement (1)	--				\$6.00 (3)(4)	\$12.00
Customer Alerting Enablement, per line equipped (1)	\$0.90	--	--	--	\$8.00	\$12.00
Directed Call Pickup, per line equipped	\$0.04	--	--	--	\$18.00 (3)(4)	\$12.00
Distinctive Ringing Common Equipment per system	\$15.98	--	--	--	\$18.00	\$12.00
Class B Ringing/Tone, per line equipped	\$1.62	--	--	--	\$18.00 (3)(4)	\$12.00
Remote Access to Call Forwarding, per line equipped	\$2.70	\$1.49	\$1.35	\$1.08	\$8.00	\$12.00
Toll Restriction, per line equipped	\$0.90	\$0.72	\$0.68	\$0.63	\$10.00 (3)(4)	\$12.00
Uniform Call Distribution, per line equipped	\$0.14	--	--	--	\$18.00 (3)(4)	\$12.00

- (1) Not available to Centrex-I lines equipped with ISDN BRI Service.
- (2) Apply the Business Call Trace, per successful trace, rate as specified in this Tariff.
- (3) The Complex Installation/Move charge is not applicable if the optional feature is installed at the same time as the Centrex-I line.
- (4) A maximum charge of \$18.00 applies per Centrex-I line when adding any number of these optional features subsequent to the installation of the Centrex-I line.
- (5) This feature is inclusive of the Cancel Call Waiting option where facilities permit.
- (6) All lines in the Centrex-I system must be equipped with this feature.

<u>Nonrecurring Charges</u>	<u>Nonrecurring Charge</u>	<u>Service & Equip Charge</u>
Change Charges (1)		
Call Forwarding Parameters	\$18.00	\$12.00
Call Pickup Group Assignments	\$18.00	\$12.00
Access to Code Access Calling Codes	\$18.00	\$12.00
Controlling Line for Convenience Dialing	\$18.00	\$12.00

Station-to-Station Dialing (Intercom)

Code Assignments \$18.00 \$12.00

Uniform Call Distribution Patterns \$18.00 \$12.00

- (1) A maximum charge of \$18.00 applies per Centrex-I line when changing one or more of these features.

MISCELLANEOUS SERVICE OFFERINGS

Issued: December 1, 2011

Effective: December 2, 2011

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IV. CENTREX SERVICES (continued)

B. Centrex-II

DESCRIPTIVE SUMMARY

Centrex-II Service is a central office based business communications system, which may consist of any combination of basic stations, and off-premise stations with no minimum or maximum station requirement. Centrex-II service is provided through an arrangement of exchange access lines, Centrex stations and station line facilities, switching equipment, customer facility group, and other facilities located on the Company's premises. A Centrex-II customer can control the number of simultaneous incoming and outgoing telephone calls through the quantity of Centrex-II exchange access lines to which they subscribe.

1. GENERAL

Centrex-II rates and charges provide for Centrex-II stations including standard features, station line facilities (which include the outside plant facilities) and optional features. Centrex exchange access line rates and charges apply as found in Section 1.III.

FEATURE ARRAY

a. Standard Features

The following standard features are available with each Centrex-II station subject to the serving central office capability.

CALL FORWARDING

Busy Line: Automatically forwards incoming and/or station-to-station calls to a preselected Centrex-II station line when the called station is busy.

Don't Answer: Automatically forwards incoming and/or station-to-station calls to a preselected Centrex-II station line when the called station line does not answer after a predetermined number of ringing cycles.

Variable: Automatically forwards incoming calls to a station line within as well as outside the Centrex-II system.

CALL HOLD

Allows a Centrex-II station user to hold one call, for any length of time provided that neither party goes on-hook, through the use of a feature activation code that is dialed after a switchhook flash.

CALL PICKUP

(MT) Allows a Centrex-II station user to answer any call within an associated preset pickup group.

CALL TRANSFER – ALL CALL

Allows a Plexar-II station user to transfer any established call to another telephone number within or outside the Plexar-II system. While the access line(s) may still be in use, the Plexar-II station user is then free to accept another call. The station user is prohibited from using this feature to avoid toll charges.

MISCELLANEOUS SERVICE OFFERINGS

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IV. CENTREX SERVICES (continued)

A. Centrex-II (continued)

1. GENERAL (continued)

FEATURE ARRAY (continued)

a. Standard Features (continued)

CALL WAITING

Intragroup: Allows those Centrex-II stations with the Call Waiting-Terminating feature to have call waiting on intragroup calls.

Originating: Allows a Centrex-II station user to direct a call-waiting tone toward a busy called Centrex-II station line. The busy called station line can retrieve the calling station by placing the existing call on hold and answering the waiting call.

Terminating: Allows a Centrex-II station user who is engaged in a telephone conversation to be alerted that an incoming call is attempting to reach that station user. The called station line can retrieve the waiting call by placing the existing call on hold and answering the waiting call.

CLASS OF SERVICE RESTRICTION

Fully Restricted Stations: Allows only station-to-station (intercom) calling capabilities.

Semi-Restricted Stations: Allows access to the exchange network only through the attendant.

Toll Restricted Stations: Toll denied using either a standard Centrex-II announcement or assigned toll diversion to the attendant.

Unrestricted Stations: Allows access to the exchange network, the toll network or any service accessible by dialing.

CODE RESTRICTION

Denies or permits selected station lines the ability to complete outgoing exchange network calls to selected area/office codes (NPA, NNX).

CONSULTATION HOLD

Allows a Centrex-II station user to hold any existing call and originate a call to another station line within or outside the Centrex-II system.

DIAL CALL WAITING

Provides the ability for originating Centrex-II stations to invoke call waiting service on selected intragroup calls.

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IV. CENTREX SERVICES (continued)

B. Centrex-II (continued)

1. GENERAL (continued)

FEATURE ARRAY (continued)

a. Standard Features (continued)

DIRECTED CALL PICKUP

Without Barge-In: Permits a Centrex-II station to answer a call that is ringing any other line within the Centrex group. Once the call is picked up, this feature will not allow the call to be barged-in upon.

With Barge-In: Permits a Centrex-II station to answer a call that is ringing any other line within the Centrex group. With this feature, if the original called party has already answered the call, the station invoking Directed Call Pickup can barge into the answered call and be connected into a three-way call.

DISTINCTIVE RINGING

Provides ringing patterns of different cadences to the subscriber line; is a group of ringing patterns; and indicates the origin of calls terminated to the subscriber via the application of one of several ringing patterns.

HUNTING

Basic: Provides hunting for an idle line starting with the called station and ending with the last station in the prearranged group, completing the call to the first idle line encountered.

STATION-TO-STATION DIALING (Intercom)

Allows a Centrex-II station user to directly dial other station lines within the same Centrex-II system without attendant assistance.

THREE-WAY CALLING

Allows a Centrex-II station user to add a third party to any established call for a three-party conference, without the assistance of an attendant.

TOUCH-TONE DIALING

All station lines are equipped for touch-tone dialing.

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IV. CENTREX SERVICES (continued)

C. Centrex-II (continued)

1. GENERAL (continued)

FEATURE ARRAY (continued)

b. Optional Features

The following optional features are available with Centrex-II at the rates and charges provided herein subject to the serving central office capability:

CALL FOWARDING BUSY LINE/DON'T ANSWER OUTSIDE SYSTEM

Allows for forwarding of an incoming call to a preselected line outside the system when the called line does not answer after a predetermined number of rings and/or when a busy condition is encountered. This feature does not include the option to split the call forwarding destination based on originating party status (intra-system vs. external to system).

CALL MANAGEMENT FEATURES

Auto Redial: Enables the customer to automatically redial the last outgoing telephone number dialed. When the recalled telephone number is busy, the Company's equipment will make repeated attempts to establish the call for a thirty (30) minute period beginning with the customer's activation.

Call Blocker: Enables a customer to block the last incoming call or calls from a designated list of telephone numbers. To block specified telephone numbers, the customer can construct or modify a telephone number screening list by dialing a unique code. The Company's equipment will screen incoming calls against the customer's list and block those on the list. If facilities are unavailable to provide incoming call screening via the customer's list, standard call completion will occur. To block unknown telephone numbers, a customer can activate a code after receiving an unwanted call and block the number. Callers whose numbers are blocked are directed to a Company recorded announcement.

Call Return: Enables the customer to automatically redial the telephone number of the most recent incoming call. The Company's equipment will make repeated attempts to establish the call for a thirty (30) minute period beginning with the customer's activation of Call Return if the most recent incoming call telephone number is busy. This feature cannot return a call to a line that is not associated with a telephone number (e.g., multi-line hunt group) or to a line with Call Forwarding activated.

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IV. CENTREX SERVICES (continued)

B. Centrex-II (continued)

1. GENERAL (continued)

FEATURE ARRAY (continued)

b. Optional Features (continued)

Call Trace: Enables the customer to initiate a trace of the last incoming call completed by dialing an activation code immediately after terminating the call. If the trace is successful, the Company's equipment will record the incoming call detail (not the conversation). The result of the trace will not be provided to the customer directly. For further action to be taken, the customer is required to contact the Company during normal work hours and work days.

Priority Call: Provides the customer with a distinctive alerting signal, ring or call-waiting tone (if the customer has subscribed to Call Waiting), when the customer is called from preselected telephone numbers. The customer can construct or modify a telephone number screening list by dialing a unique code. The Company's equipment will screen incoming calls against the customer's list and provide the Priority Call feature for the telephone numbers on the customer's list.

Selective Call Forwarding: Enables the customer to forward incoming calls from preselected telephone numbers to another telephone number. The customer can construct or modify a telephone number screening list by dialing an activation code. The Company's equipment will screen incoming calls against the customer's list and forward only those telephone numbers on the list. The call forwarding customer is responsible for the payment of charges for each call between the Selective Call Forwarding line and the line to which the call is being forwarded. The transmission may vary depending on the distance and routing necessary; therefore, transmission may not meet normal standards.

CALL PARK

Allows a station user to park (hold) a call against its own directory number. The parked call can be retrieved from any station by dialing the feature access code and directory number.

CALLER ID

Calling Number Delivery: Allows the transmission of Calling Party Number (CPN) associated with an incoming call to the called party's access line. When a Calling Number Delivery equipped line is on-hook, CPN is transmitted across the line during the silent interval between the first and second ring. Calling Number Delivery subscribers must provide and connect their own compatible customer premises equipment in order to process the CPN transmission.

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IV. CENTREX SERVICES (continued)

B. Centrex-II (continued)

1. GENERAL (continued)

FEATURE ARRAY (continued)

b. Optional Features (continued)

Calling Name Delivery: Enables the terminating customer to identify the calling party by a displayed name before the call is answered. The displayed name is the name associated with the CPN. Calling Name Delivery subscribers must provide and connect their own compatible customer premises equipment to process the Calling Name Delivery transmission.

CANCEL CALL WAITING

Allows the Centrex-II subscriber with the Call Waiting Terminating feature to deactivate Call Waiting on the subscriber's line for the duration of one call.

LAST NUMBER REDIAL

Enables a subscriber to redial the last called number by pressing a single key rather than dialing the entire number.

MESSAGE WAITING INDICATION

Provides the Centrex-II station user or message system subscriber with an audible alerting tone (intermittent dial tone) from the customer's serving central office and/or a signal that activates a visual indication on the station set indicating waiting messages.

REMOTE ACCESS TO CALL FORWARDING

Permits a customer that also subscribes to the Call Forwarding feature to activate, deactivate or change Call Forwarding from a remote location. Remote access to Call Forwarding can only be accessed from a touch-tone telephone. All charges incurred to access the remote number will be billed appropriately.

SIMPLIFIED MESSAGE DESK INTERFACE (SMDI)

Provides an integrated, automated interface between the various voice/text-messaging systems. Necessary information about a call is forwarded to the messaging system (e.g., called station number, calling station number, type of call forwarding situation, etc.) over a data link. This information enables the messaging system to properly receive and store a message presented to it over the associated voice line. An audible (intermittent dial tone) and/or visual message waiting indication can be provided for the appropriate subscriber as an option.

VISUAL MESSAGE WAITING INDICATION

Provides a visual indication on a station set to alert the station user that a message is waiting.

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IV. CENTREX SERVICES (continued)

B. Centrex-II (continued)

2. RULES AND REGULATIONS

- a. Centrex-II Service will be provided subject to the availability of the necessary switching equipment and outside plant facilities. The provisioning of standard and optional features is limited to the capabilities of the serving central office.
- b. A Centrex-II service arrangement does not have a minimum or maximum station requirement.
- c. Centrex-II station line facilities are charged in mileage bands as measured in air miles from the station location to the customer's normal serving central office. The station line facility rates are applicable to all Centrex-II stations, except off-premise stations. The station line facility rate applies to Centrex-II basic stations in excess of the number of Centrex-II access lines. In no case shall the credit applied for station line facility rates exceed the number or station line facility rates billed.
- d. A Centrex-II Off-premise station will be furnished the same service as a Centrex-II basic station where equipment and facilities are available. Foreign serving office service rates or foreign exchange service charges, apply to off-premise stations as appropriate.
- e. The customer may move their Centrex-II serving arrangement within or between exchanges, served by the Company, where facilities permit. The move is subject to the appropriate tariff charges and any other appropriate charges resulting from the customer's requirements (i.e. overtime hours, special construction). The rates and conditions of the customer fixed-rate contract will not be affected unless the move causes the 35% maximum station fluctuation to be reached as specified in this Tariff. If this occurs, termination liability is applicable. Additionally, station line facility rates may change due to distance charges.
- f. If Centrex-II service is provided from a serving central office other than their normal serving central office, the rates and charges specified in this tariff are applicable in addition to the rates, charges, terms and conditions, as appropriate, for foreign serving office service or foreign exchange service, of this tariff.
- g. The Centrex-II Payment Plan offers the customer two (2) options for payment. They are as follows:
 - i. Fixed Monthly Rate Plan
Under this plan the customer pays a fixed monthly rate for a specified contract term. The customer may choose a 12, 24, 36, 48, or 60-month contract. During the course of the contract, fixed rates (recurring and nonrecurring) are not subject to the Company's initiated rate increases.

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IV. CENTREX SERVICES (continued)

B. Centrex-II (continued)

2. RULES AND REGULATIONS (continued)

ii. Month-to-Month Plan

Under this plan the customer elects to pay month-to-month. Month-to-month rates (recurring and nonrecurring) are subject to the Company's initiated rate changes.

h. At the conclusion of the fixed term for any contract, the customer may renew the service at terms, conditions and rates that exist at the time of renewal by subscribing to a fixed monthly rate plan, or change to the month-to-month plan for all rate elements (standard and optional). If one of these options is not chosen by the contract expiration date, as noted on the Company's billing records, service will continue with billing being converted to the monthly rate currently in effect for the month-to-month plan.

i. Termination charges apply if the subscriber: a) disconnects the entire service; b) disconnects more than 35% of the maximum contracted station quantity installed during the duration of the contract. The number of stations disconnected that exceed this allowable number is the net terminated stations.

The termination charge is calculated as follows:

- i. number of net terminated stations, multiplied by
- ii. total monthly Centrex-II rates for the net terminated stations, relevant to that customer's contract term, multiplied by
- iii. the number of months remaining in the customer's Centrex-II contract, multiplied by
- iv. fifty percent (50%)

3. RATES

STATION
MONTHLY RATES

	M-T-M	12 Mos.	24 Mos.	36 Mos.	48 Mos.	60 Mos.
0-29 Stations per System:						
Basic Station	\$11.47	\$9.00	\$8.10	\$6.30	\$5.85	\$5.63
Off-Premise Station	\$11.47	\$9.00	\$8.10	\$6.30	\$5.85	\$5.63
30+ Stations per System:						
Basic Station	\$10.58	\$8.10	\$7.20	\$5.40	\$4.95	\$4.73
Off-Premise Station	\$10.58	\$8.10	\$7.20	\$5.40	\$4.95	\$4.73

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IV. CENTREX SERVICES (continued)

B. Centrex-II (continued)

3. RATES

STATION LINE FACILITY
MONTHLY RATES

	M-T-M	12 Mos.	24 Mos.	36 Mos.	48 Mos.	60 Mos.
0-2.0 Miles, per Centrex-II Station(1)(2)	\$11.88	\$8.87	\$7.79	\$7.02	\$5.85	\$5.40
Over 2.0 Miles, per Centrex-II Station(1)(2)	\$18.63	\$14.49	\$12.78	\$11.43	\$9.90	\$9.45

CALL FORWARDING BUSY/DON'T ANSWER
MONTHLY RATES

	M-T-M	12 Mos.	24 Mos.	36 Mos.	48 Mos.	60 Mos.
Per Centrex-II Station Equipped with:						
Busy	\$1.80	\$1.35	\$1.12	\$1.90	\$0.67	\$0.45
Don't Answer	\$1.80	\$1.35	\$1.12	\$1.90	\$0.67	\$0.45
Busy and Don't Answer	\$2.70	\$2.25	\$1.80	\$1.35	\$1.90	\$0.67

NONRECURRING CHARGES

	<u>Price List Installation Charge</u>	<u>Service Connection Charge</u>
Per Centrex-II Station equipped with:		
Busy	\$8.35	\$4.95
Don't Answer	\$8.35	\$4.95
Busy and Don't Answer	\$16.70	\$4.95
Per Centrex-II Station equipped with:		
Busy	--	\$4.95
Don't Answer	--	\$4.95
Busy and Don't Answer	--	\$4.95
Subsequent Change Charge:		
Per Centrex-II Station (2)	\$0.30	\$3.20

- (1) Not applicable if the feature is installed at the same time as the Centrex-II system or station.
 (2) Applies when making changes subsequent to initial optional feature installation to change the destination telephone number or the number of ringing cycles.

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IV. CENTREX SERVICES (continued)

B. Centrex-II (continued)

3. RATES

CALL MANAGEMENT FEATURES
MONTHLY RATES

	M-T-M	12 Mos	24 Mos.	36 Mos.	48 Mos.	60 Mos.
Per Centrex-II Station:						
Auto Redial	\$1.03	\$0.85	\$0.85	\$0.85	\$0.85	\$0.85
Call Blocker	\$0.81	\$0.67	\$0.67	\$0.67	\$0.67	\$0.67
Call Return	\$1.03	\$0.85	\$0.85	\$0.85	\$0.85	\$0.85
Priority Call	\$0.81	\$0.67	\$0.67	\$0.67	\$0.67	\$0.67
Selective Call Forwarding	\$0.81	\$0.67	\$0.67	\$0.67	\$0.67	\$0.67
Call Management Feature Package (All 5):	\$2.65	\$2.20	\$2.20	\$2.20	\$2.20	\$2.20

NONRECURRING CHARGES

	<u>Price List Installation Charge</u>	<u>Service Connection Charge (1)</u>
Per System:		
Auto Redial	\$44.10	\$4.95
Call Blocker	\$24.55	\$4.95
Call Return	\$44.10	\$4.95
Priority Call	\$24.55	\$4.95
Selective Call Forwarding	\$24.55	\$4.95(1)
Call Management Feature Pkg. Centrex-II Station:	\$161.85(2)	\$4.95(3)
Auto Redial	\$0.95	\$4.95(1)
Call Blocker	\$0.95	\$4.95(1)
Call Return	\$0.95	\$4.95(1)
Priority Call	\$0.95	\$4.95(1)
Selective Call Forwarding	\$0.95	\$4.95(1)
Call Management Feature Pkg.	\$4.75	\$4.95(3)Call Trace:
Per Centrex-II Station	\$0.95	\$4.95(1)
Per System	\$41.65	\$4.95(1)
Per Successful Trace (4)		

- (1) Not applicable if the feature is installed at the same time as the Centrex-II system or station.
- (2) This charge applies only when the complete Call Management Feature Package is subscribed to. If individual features have previously been installed, apply the individual installation charge for each feature being added in lieu of the Call Management Feature Package installation charge.
- (3) This charge applies only when the complete Call Management Feature Package is subscribed to or if a customer subsequently subscribes to features which complete the package.
- (4) Apply the Call Trace, per successful trace, rate as specified in Section 3, II, A, 9 of this tariff.

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IV. CENTREX SERVICES (continued)

B. Centrex-II (continued)

3. RATES (continued)

CALL PARK
MONTHLY RATES

	M-T-M	12 Mos.	24 Mos.	36 Mos.	48 Mos.	60 Mos.
Per Station	\$0.18	\$0.18	\$0.18	\$0.18	\$0.18	\$0.18

NONRECURRING CHARGES

	<u>Price List Installation Charge</u>	<u>Service Connection Charge</u>
Per System	\$32.30	\$4.95
Per Station	\$1.40	\$4.95

CALLER ID
MONTHLY RATES

	M-T-M	12 Mos.	24 Mos.	36 Mos.	48 Mos.	60 Mos.
Per Centrex-II Station:						
Calling Number Delivery	\$2.20	\$2.02	\$2.02	\$2.02	\$2.02	\$2.02
Calling Name Delivery	\$2.20	\$2.02	\$2.02	\$2.02	\$2.02	\$2.02
Calling Number and Name	\$2.29	\$2.29	\$2.29	\$2.29	\$2.29	\$2.29

NONRECURRING CHARGES

	<u>Price List Installation Charge</u>	<u>Service Connection Charge (1)</u>
Initial Installation		
Calling Number Delivery,		
Per System	\$19.45	\$4.95
Per Station	\$2.20	\$4.95
Calling Name Delivery:		
Per Station	\$2.20	\$4.95
Calling Number and Name,		
Per System	\$19.45	\$4.95
Per Station	\$3.60	\$4.95

CANCEL CALL WAITING
MONTHLY RATES

	M-T-M	12 Mos.	24 Mos.	36 Mos.	48 Mos.	60 Mos.
Per Centrex-II Station:	\$0.54	\$0.49	\$0.45	\$0.40	\$0.36	\$0.31

NONRECURRING CHARGES

	<u>Price List Installation Charge</u>	<u>Service Connection Charge</u>
Per System (1)	\$14.35	\$4.95
Per Centrex-II Station	--	\$4.95

(1) Not applicable if the feature is installed at the same time as the Centrex-II system or station.

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IV. CENTREX SERVICES (continued)

B. Centrex-II (continued)

3. RATES (continued)

MESSAGE WAITING INDICATION (1)
MONTHLY RATES

	M-T-M	12 Mos.	24 Mos.	36 Mos.	48 Mos.	60 Mos.
Per Centrex-II Station W/ Simplified Message Desk Interface (SMDI) (1)(2)	\$0.13	\$0.09	\$0.09	\$0.09	\$0.09	\$0.09
W/out SMDI (3)	--	--	--	--	--	--

NONRECURRING CHARGES

	<u>Price List Installation Charge</u>	<u>Service Connection Charge</u>
Per Centrex-II Station W/ SMDI9 (1)(2)	\$1.05	\$4.95
W/out SMDI (3)	\$1.05	\$4.95

- (1) Requires SMDI. These rates are in addition to the rates for SMDI.
- (2) This charge is applicable to SMDI arrangements when calls are forwarded to the message desk hunt group within the Centrex-II system, whether utilizing an external message desk provider or customer-provided message desk equipment. This provides for activation of an audible and/or visual message waiting indication.
- (3) This charge is applicable to Centrex-II arrangements subscribing to voice mail services provided by an external message desk where calls are forwarded outside the Centrex-II system. This one-time charge allows the activation of message waiting indication (audible and /or visual) per Centrex-II station.

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IV. CENTREX SERVICES (continued)

B. Centrex-II (continued)

3. RATES (continued)

REMOTE ACCESS TO CALL FORWARDING
MONTHLY RATES

	M-T-M	12 Mos.	24 Mos.	36 Mos.	48 Mos.	60 Mos.
Per Station	\$0.90	\$0.90	\$0.90	\$0.90	\$0.90	\$0.90

NONRECURRING CHARGES

	<u>Price List Installation Charge</u>	<u>Service Connection Charge (1)</u>
Per System	\$53.75	\$4.95
Per Station	\$1.40	\$4.95

SIMPLIFIED MESSAGE DESK INTERFACE (SMDI) (1)(2)
MONTHLY RATES

	M-T-M	12 Mos.	24 Mos.	36 Mos.	48 Mos.	60 Mos.
Per System, Per Serving Central Office (3)(4)(5)	\$180.00	\$171.00	\$162.00	\$153.00	\$144.00	\$135.00

NONRECURRING CHARGES

	<u>Price List Installation Charge</u>	<u>Service Connection Charge (6)</u>
Per System, Per Serving Central Office	\$69.70	\$4.95

- (1) Centrex-II Stations in the SMDI message desk hunt group must be in the same Centrex-II system as the stations accessing the message desk. Apply the Centrex-II Off-Premise Station rate to the stations in the SMDI hunt group when the voice mail equipment is provided by an external message desk/voice mail provider. Apply the Centrex-II Station rate and Station Line Facility rate to stations in the SMDI hunt group when the voice mail equipment is customer-owned.
- (2) Message Waiting Indication which provides the Centrex-II Station user an audible alerting tone (intermittent dial tone) from the customer's serving central office indicating waiting messages, may be subscribed to.
- (3) SMDI arrangements utilizing customer-owned message desk/voice mail equipment, require the Centrex-II customer to additionally subscribe to a voice grade data channel. Customer provided modem, answering equipment, and Message Desk controller conforming to the technical specifications of the Company are also required. The message desk Centrex-II hunt group provides the access links to the customers' premises.
- (4) This rate provides for called party number delivery.
- (5) SMDI arrangements utilizing an external message desk/voice mail provider require access links and a voice grade channel. The external message desk provider must also provide a modem conforming to the technical standards of the technical standards of the Company. Access links carry the voice traffic between the Centrex-II system and the message desk/mail box. The data channel carries called party number information and the message-waiting indicator. The Centrex-II message desk hunt group is connected to the access links in the central office.
- (6) Not applicable if the feature is installed at the same time as the Centrex-II system.

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IV. CENTREX SERVICES (continued)

B. Centrex-II (continued)

3. RATES (continued)

STATION MESSAGE DETAIL RECORDING (SMDR)
MONTHLY RATES

	M-T-M	12 Mos.	24 Mos.	36 Mos.	48 Mos.	60 Mos.
Per Station	\$1.53	\$1.44	\$1.35	\$1.26	\$1.17	\$1.08

NONRECURRING CHARGES

	<u>Price List Installation Charge</u>	<u>Service Connection Charge (1)</u>
Per System	\$172.80	\$4.95

TRUNK ANSWER ANY STATION
MONTHLY RATES

	M-T-M	12 Mos.	24 Mos.	36 Mos.	48 Mos.	60 Mos.
Per Arrangement	\$0.67	\$0.45	\$0.45	\$0.45	\$0.45	\$0.45

NONRECURRING CHARGES

	<u>Price List Installation Charge</u>	<u>Service Connection Charge (1)</u>
	--	\$4.95

VISUAL MESSAGE WAITING INDICATION (1)
MONTHLY RATES

	M-T-M	12 Mos.	24 Mos.	36 Mos.	48 Mos.	60 Mos.
Per B Channel	\$0.45	\$0.45	\$0.45	\$0.45	\$0.45	\$0.45

NONRECURRING CHARGES

	<u>Price List Installation Charge</u>	<u>Service Connection Charge (1)</u>
	\$3.25	\$4.95

LAST NUMBER REDIAL
MONTHLY RATES

	M-T-M	12 Mos.	24 Mos.	36 Mos.	48 Mos.	60 Mos.
Per Station	\$0.22	\$0.22	\$0.22	\$0.22	\$0.22	\$0.22

NONRECURRING CHARGES

	<u>Price List Installation Charge</u>	<u>Service Connection Charge (1)</u>
Per System	\$2.30	\$4.95
Per Station	\$1.40	\$4.95

(1) Not applicable if the feature is installed at the same time as the Centrex-II system or station.

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Issued: December 1, 2011

Effective: December 2, 2011

By: Larry E. Sevier
Rural Telephone Service Company, Inc. d/b/a Nex-Tech
Lenora, Kansas

V. INTERCEPT REFERRAL SERVICE RATE GROUPS

- A. General Regulations - Company concurs with all definitions and descriptions of Intercept Referral Service as applied by AT&T in its General Exchange Tariff, Section 16, approved by and on file with the Commission as of the date this Tariff is filed. Company further concurs in any amendments or successive issues of said General Exchange Tariff until this concurrence is revoked or canceled. Company hereby expressly reserves the right to cancel this statement of concurrence at any time when it appears that such cancellation is in its best interest, subject to the jurisdiction of the Kansas Corporation Commission.
- B. Rates - Company concurs in the rates as applied by AT&T in its General Exchange Tariff, Section 16, approved and on file with the Commission.

VI. FOREIGN EXCHANGE SERVICE

- A. General Regulations - Company concurs with all definitions and descriptions of foreign exchange service as applied by United Telephone Companies of Kansas, dba CenturyLink, in its General Exchange Tariff, Section 7, approved by and on file with the Commission as of the date this Tariff is filed. Company further concurs in any amendments or successive issues of said General Exchange Tariff until this concurrence is revoked or canceled. Company hereby expressly reserves the right to cancel this statement of concurrence at any time when it appears that such cancellation is in its best interest, subject to the jurisdiction of the Kansas Corporation Commission.
- B. Rates - Company concurs in the rates as applied by United Telephone Companies of Kansas, dba CenturyLink, in its General Exchange Tariff, Section 11, approved and on file with the Commission.

VII. PRIVATE LINE SERVICE

- A. General Regulations - Company concurs with all definitions and descriptions of private line service as applied by United Telephone Companies of Kansas, dba CenturyLink, in its General Exchange Tariff, Section 16, approved by and on file with the Commission as of the date this Tariff is filed. Company further concurs in any amendments or successive issues of said General Exchange Tariff until this concurrence is revoked or canceled. Company hereby expressly reserves the right to cancel this statement of concurrence at any time when it appears that such cancellation is in its best interest, subject to the jurisdiction of the Kansas Corporation Commission.
- B. Rates - The one party flat business rates, as shown in the companies Local Exchange Service Tariff, will apply per each, new, private line channel. Prior to September 21, 2006, customers in Rate Groups 1 and 2 will continue at the existing rate.

VIII. LOCAL DIGITAL DATA SERVICE

- A. General Regulations - A Local Digital Data Service channel is a channel for the transmission of 1.544 Mbps isochronous serial data. A multiplex of a DS1 (1.544 Mbps) to twenty-four (24) channels of voice grade level is available. Local Digital Data Service channels are provided between customers designated premise or between a customer designated premises and a Company's serving wire center.

Fractional DS1 channels are also available and provide simultaneous transmission at contiguous bit rates of 128,256,512,768 and 1024 Kbps. Fractional DS1 Channels operate over the combined bandwidth of adjacent channels to create a contiguous bit rate. Due to technical limitations associated with the provision of Fractional DS1 channels, this service will be offered only in end offices where a complete channel bank exist and where technology available.

MISCELLANEOUS SERVICE OFFERINGS

Issued: December 1, 2011

Effective: December 2, 2011

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VIII. LOCAL DIGITAL DATA SERVICE (continued)

A. General Regulations (continued)

1. The customer may provide the Network Channel Terminating Equipment associated with the Local Digital Data Service.
2. In addition to the following, appropriate regulations established in other tariffs of the Company will apply to Local Digital Data Service.
3. The minimum billing for Local Digital Data Service is one month.
4. The provision of Local Digital Data Service and any associated features are subject to the availability of central office and outside plant facilities.
5. As a result of any interface or technical change required of the Company due to FCC rules, the Company shall not be liable if changes in any of the equipment, operations or procedures of the Company utilized in the provision of Local Digital Data Service, render any customer premises equipment provided by a customer obsolete or require modification or alteration of such equipment or systems or otherwise affect its use or performance.
6. The Company makes no guarantee and assumes no liability for the accuracy, performance or non-performance of the Local Digital Data Service.

B. Rate Schedule

The Rate Elements are as follows:

Bandwidth (3)	Channel Termination (each) (1)	Installation (Per Chan. Term) With Month to Month Rate	Installation (Per Chan.Term) With 3 or 5 year contract (2)
64kbps	\$47.50	\$160.00	\$140.00
128kbps	\$60.40	\$180.21	\$155.65
256kbps	\$86.20	\$220.63	\$186.95
512kbps	\$137.80	\$301.47	\$249.55
768kbps	\$189.40	\$382.31	\$312.15
1,024mbps	\$241.00	\$463.15	\$374.75
1,536mbps	\$287.50	\$624.83	\$500.00

Optional Features:

Multiplexing \$56.70

- (1) Discounts:
5% discount on the total monthly charge is applicable for a 3 year signed contract.
10% discount on the total monthly charge is applicable for a 5 year signed contract.
- (2) Waiver:
From time to time, the Company will offer promotions waiving the installation charge for 3 and 5 year contracts.
- (3) Service Order:
An \$8.00 service order charge is applicable for each Local Digital Data Service ordered.

MISCELLANEOUS SERVICE OFFERINGS

Issued: December 1, 2011

Effective: December 2, 2011

By: Larry E. Sevier
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IX. EMERGENCY 911 TELECOMMUNICATIONS SERVICE CONCURRENCE

- A. General Regulations - Company concurs with all definitions and descriptions of Universal Emergency Number Service (911) Tariff as applied by AT&T in its General Exchange Tariff, section 16, approved by and on file with the Commission as of the date this Tariff is filed. Company further concurs in any amendments or successive issues of said General Exchange Tariff until this concurrence is revoked or canceled. Company hereby expressly reserves the right to cancel this statement of concurrence at any time when it appears that such cancellation is in its best interest, subject to the jurisdiction of the Kansas Corporation Commission.
- B. Rates - Company concurs in the rates as applied by AT&T in its General Exchange Tariff, Section 16, approved and on file with the Commission.

X. INFO-LINK

- A. General Regulations - Company concurs with all definitions and descriptions of Info-Link Service as applied by United Telephone Companies of Kansas, dba CenturyLink, in its General Exchange Tariff, Sections 23, approved by and on file with the Commission as of the date this Tariff is filed. Company further concurs in any amendments or successive issues of said General Exchange Tariff until this concurrence is revoked or canceled. The Company hereby expressly reserves the right to cancel this statement of concurrence at any time when it appears that such cancellation is in its best interest, subject to the jurisdiction of the Kansas Corporation Commission.
- B. Rates - Company concurs in the rates as applied by United Telephone Companies of Kansas, dba CenturyLink, in its General Exchange Tariff, Sections 23, approved and on file with the Commission.
- C. Description - Info-Link is an optional service arrangement that allows customers to dial an Internet Service Provider (ISP) in exchanges that are not currently serviced by an ISP. Info-Link is offered to enable customer's access to an ISP without incurring toll/long distance charges.
 - 1. Service is furnished subject to the availability of the telecommunications facilities required.
 - 2. Info-Link is available only to customers with single-party service and Touch-Tone capabilities.
 - 3. Rates for this plan apply only to one-way, customer dialed station, sent paid, non-coin messages to an ISP within the customers LATA.
 - 4. The minimum contract period for Info-Link is 30 days.
 - 5. ISP's are enhanced service providers whose service must include at a minimum access to the Internet, but may also include additional information services. It is the responsibility of the Company to determine what services meet the criteria of an ISP.
 - 6. Info-Link subscribers are not required to purchase Info-Link on all access lines of a multiline account except in cases where direct dialed, station-to-station charges can not be billed on a per line/terminal basis.
 - 7. Service is furnished only to customers where Local (7-digit) Internet access, which supports at least 14.4 Kilobits per second service with no more than 5% blockage during the busiest hour of service, is not available.

MISCELLANEOUS SERVICE OFFERINGS

Issued: December 1, 2011

Effective: December 2, 2011

By: Larry E. Sevier
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X. INFO-LINK (continued)

C. Description (continued)

8. Info-Link will support dial-up access of 14.4 Kilobits per second beginning October 1, 1996 and 28.8 Kilobits per second beginning July 1, 1999.
9. Due to technical limitations, Info-Link is available only to customers who have chosen the Company as their IntraLATA toll provider.
10. If an exchange is eligible for Info-Link service and a new Internet Service Provider (ISP) establishes a local presence in that exchange, the Company shall:
 - a. notify Info-Link subscribers that a local ISP is now available;
 - b. continue to make Info-Link service available to existing subscribers with no account changes and no deterioration of such service; and
 - c. allow no new subscribers to Info-Link service.
11. Info-Link includes three (3) separate plans:
 - a. One-Way to Hub Unlimited Use Plan - This plan allows the Info-Link subscriber unlimited one-way dial up access to any ISP physically located in the closest respective Company's HUB city.
 - b. Off-Peak Plan - This plan allows the Info-Link subscriber unlimited one-way dial up access to any ISP physically located within the same LATA as the subscriber during Off-Peak hour. See Section 4.X.C.14.d, Schedule of Rates, for the definition Off-Peak hours. In addition, subscribers to this plan receive up to 2 hours of peak time per month. Customers will incur per minute of use charges for each minute over two hours. Reference United Telephone Companies of Kansas, dba CenturyLink, Section 27, Message Telecommunications Service, for application of per minute of use charges.
 - c. LATA-Wide Unlimited Plan - This plan allows the Info-Link subscriber unlimited one-way dial up access to any ISP physically located within the same LATA as the subscriber.
12. Obligation of the Customer
 - a. The customer is responsible for purchasing any hardware or software necessary to access or utilize services of an ISP. The customer must use a generally and commercially available modem to connect to the Info-Link service in order to ensure speeds shown in Section 4.X.C.8 preceding.
 - b. Any hardware or software purchased to access or utilize the services of an ISP should be purchased after the customer has verified that the service can be technically supported from the customer's premises.

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X. INFO-LINK (continued)

C. Description (continued)

- c. At the time of the order, the customer will be asked to identify their ISP to assure service functionality. After validation by the Company that the ISP is indeed providing Internet access, as required, the ISP access number will be loaded to internal Company tables and the customer will be able to dial to the ISP without incurring toll charges.

13. Limitation of Liability for the Company

- a. Liability for damages arising from the inability of this service to support services of an ISP is limited to the cost of subscribing to Info-Link.
- b. The Company is in no way responsible for the content of the data retrieved through the ISP. The Company does not have the ability to monitor or restrict data provided by ISP's.

14. Schedule of Rates – Info-Link

	<u>S&E Code</u>	<u>Monthly Rate</u>	<u>Dialing Requirements</u>
a. 1-Way to Hub Unlimited Use Plan(1)			
-Residence	ASBDISC(IBL)	\$25.00	1 + 10 Digits
-Business	ASBDISC(IBL)	\$25.00	
b. Off-Peak Plan			
-Residence	ASBDISC(IOP)	\$15.00	1 + NPA + 7 Digits
-Business	ASBDISC(IOP)	\$15.00	
c. LATA-Wide Unlimited Plan			
-Residence	ASBDISC(IUN)	\$30.00	1 + NPA + 7 Digits
-Business	ASBDISC(IUN)	\$30.00	

14. Schedule of Rates – Info-Link (continued)

d.

Off-Peak Plan		1-Way to Hub Unlimited Use Plan and LATA Wide Unlimited Plan
Monday thru Friday	5 pm – 7:59 am	
Saturday & Sunday	24 hours/day	
Federal Holidays	New Year's, Martin Luther King, Jr's Birthday, President's Day, Memorial Day, Independence Day, Labor Day, Columbus Day, Veteran's Day, Thanksgiving, Christmas	24 hrs. a day/7 days a week

(1) Only available for the Company's central offices serviced from the Russell switch.

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Issued: December 1, 2011

Effective: December 2, 2011

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XI. CUSTOMER OWNED PAY TELEPHONE SERVICE

A. General

1. Customer Owned Pay Telephone (COPT) Service will be provided for use with customer owned pay operated telephones at any location, when requested by the owner of the premise.
2. For purposes of this Tariff, the term "customer" is defined as the party responsible for payment of the recurring Customer Owned Pay Telephone Service access line charge.
3. Customer Owned Telephone Service is a two-way one-party business exchange access line composed of the serving central office line equipment and all outside plant facilities required to connect the serving office with the customer's premises including the network interface device.
4. Directory listings may be provided under the regulations governing the furnishing of listings for business subscribers. However, Listings (not indicating a business or profession) provided in connection with Customer Owned Pay Telephone Service furnished at boarding or rooming houses or at other locations where the party desiring the additional listing resides, are furnished under the regulations covering the furnishing of listings in connection with residence main line service.

B. Responsibility of the Customer

1. The customer shall be responsible for installation, operation and maintenance of any customer owned pay telephones used in connection with this service.
2. The customer shall be responsible for payment of the maintenance of service charge as provided at Section 2.III.C, of the Local Exchange Tariff for visits by a Company employee to the customer's premises when a service difficulty, violation of service agreements or trouble report results from the use of customer owned pay telephones. Before responding to a service call not placed by the customer (owner), the Company will make at least three (3) attempts to contact the customer, within a twenty-four (24) hour period. If such contact cannot be made, consent may be assumed, and service dispatched.
3. The customer shall be responsible for payment of charges for all calls originating from or accepted at this type of service.
4. The customer must comply with all present and future Kansas Corporation Commission guidelines.
5. The customer must enter into a standard COPT service agreement with the Company.
6. Customer owned pay telephones must be registered in compliance with Part 68 of the FCC's Registration Program or connected behind a FCC registered coupler. The telephones also must conform to all FCC and National Electrical Code, electrical guidelines and safety codes.

MISCELLANEOUS SERVICE OFFERINGS

Issued: December 1, 2011

Effective: December 2, 2011

By: Larry E. Sevier
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XI. CUSTOMER OWNED PAY TELEPHONE SERVICE (continued)

7. Customer owned pay telephones must have the following operational characteristics:
 - a. Must be hearing aid compatible and posted at a height such that no portion of the instrument essential to the placing of a call is more than fifty-four (54) inches from the floor.
 - b. Must be able to complete local calls, toll calls, sent-paid calls, and access all certified interexchange carriers. If the telephone is “coinless” and restricts local and sent-paid calling, notice of the instrument’s limitations must be clearly posted at or near the instrument.
 - c. Operator (both 0 and 00 dialing patterns standard), 911 emergency, directory assistance (411 and 555-1212), toll free 800 numbers, calling card, collect, and third-party billed calls must be able to be made without the use of a coin.
 - d. Must return the money deposited if the call is not completed.
 - e. Must accept nickels, dimes and quarters, and be able to bill in five cent (5¢) increments.
 - f. Must not limit the duration of a local message.
8. The customer must conspicuously display on or near the COPT the following information:
 - a. Operating instructions.
 - b. Dialing sequences.
 - c. Name of owner or owner’s local representative.
 - d. Who to contact for service complaints or refunds and how to contact them.
9. The charge for a local call must be posted and may not exceed the authorized rate of the Company.
10. The toll rates charged may not exceed Commission authorized rates. No surcharge or subscriber charge may be applied in addition to toll rates. Credit card calls shall be billed at the Commission authorized credit card rate.
11. The customer indemnifies and holds harmless the Company for any and all loss, injury, damage or expense occasioned by or arising out of claims for injury to persons or damage to property caused by or contributed to by the provision of the customer owned telephone service.
 - a. Only one COPT per access line.

MISCELLANEOUS SERVICE OFFERINGS

Issued: **November 29, 2017**

Effective: **January 1, 2018**

By: **James C. Todd, CEO**
Rural Telephone Service Company, Inc. d/b/a Nex-Tech
Lenora, Kansas

XI. CUSTOMER OWNED PAY TELEPHONE SERVICE (continued)

C. Violation of Regulations

1. Where any customer owned coin telephone is in violation of this Tariff, the Kansas Corporation Commission will notify the customer of the violation and will take immediate action, including the disconnection of service, as is necessary for the protection of the telecommunications network and Company customers.
2. Failure of the customer to comply with any of these provisions and guidelines within ten (10) days following receipt of written notice of noncompliance will result in fines and possible disconnection of service. Compliance notices shall be sent certified mail with return receipt guaranteed.

D. Rates

1. Service charges, as specified in this Tariff, apply in addition to other charges specified for customer owned pay telephone service and other services.
2. A "local message" for customer owned pay telephone service is a completed local call, originating at COPT and terminating at any service which may be called, without toll charge, from all other service within the exchange concerned.
3. The monthly rate for a customer owned pay telephone service access line is the business line rate of the proper rate group.

XII. OFF PREMISE EXTENSION SERVICE

- A. General Regulations - Off premise extension service allows a customer to place and receive calls at a location in addition to the premise where the customer is provided local access service. Off premise extension service is provided only where facilities and conditions permit.
- B. Rates - The one party flat rates, as shown in Section 1.III, will apply per each off premise extension.

MISCELLANEOUS SERVICE OFFERINGS

Issued: December 1, 2011

Effective: December 2, 2011

By: Larry E. Sevier
Rural Telephone Service Company, Inc. d/b/a Nex-Tech
Lenora, Kansas

XIII. REMOTE CALL FOWARD

A. General

Remote Call Forward is a service whereby a call placed from a station to a customer's (Remote Call Forward) telephone number in one exchange is automatically forwarded by the Company's central office equipment to a remote location. Terminating stations must have incoming call capability in one of the following 1) located within the same exchange as originating station or 2) located within a different exchange or 3) to non-optional extended area service is provided as set forth in the Local Exchange Tariff.

Calls directed to the Remote Call Forward number are forwarded using interstate Long Distance Service for terminating station located in a different exchange. Calls directed to a Remote Call Forward number in same exchange or non-operational extended areas of service are forwarded using Local Exchange Service.

Remote Call Forward is offered subject to availability of facilities and is not available for coin telephone.

B. Rates

The following Access Path charges for Remote Call Forward are in addition to applicable charges for service and equipment with which it is used.

	<u>Monthly Rate</u>	<u>Installation Charge (1)(2)(3)(4)(5)</u>
Remote Call Forward	\$10.00	\$40.00
	Per access path	Per access path

If call is forwarded to another location, the respective charge for each portion shall be as follows:

- a. Between the originating station and call forwarding location. The charge for this portion of remotely forwarded call shall be the charge specified in the tariff, or any other applicable tariff, for the type of call involved.
- b. Between the call forwarding location and the terminating station. The Remote Call Forward customer is responsible for the applicable customer-dialed station-to-station charges as specified in the applicable tariff. The charges apply to all calls answered at the terminating station.

- (1) The Installation Charge will not apply on outside moves of customer's other service, if there is no telephone number change.
- (2) To change the Remote Call Forward number, an Installation Charge is applicable.
- (3) To change where the number is sent by the customer, an Installation Charge is applicable.
- (4) If there are multiple numbers involved, only one Installation Charge is applicable.
- (5) Only an Installation Charge will apply when additional access path(s) are ordered at the same time as the first Remote Call Forward access path.

Issued: November 30, 2017

Effective: January 1, 2018

By: James C. Todd, CEO
Rural Telephone Service Company, Inc. d/b/a Nex-Tech
Lenora, Kansas

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XIV. FIRE REPORTING SYSTEM

A. General

Firebar allows a user to dial a list of pre-configured emergency numbers to response personnel. When the responders answer, their identification is validated and they are dropped into a conference with the caller and the other responders. If the responder does not answer or cannot be validated, the call will automatically be terminated.

The conference will continue until all participants, including the original caller, hang up. Responders can also dial into the conference directly. This service also provides reporting capabilities to allow Firebar administrators to monitor the usage and effectiveness of the service.

The Firebar administrators can use a web-based user-interface to configure and maintain contact details for responders. They can upload announcements to be played to callers while responders are contacted and to the responders when they answer the calls.

1. Group alerting and dispatching telephone service is available to volunteer fire departments, military bases, airports, industrial plants and other organizations that have a requirement for making simultaneous emergency calls to a fixed group or groups of telephones.
2. The service is furnished only in central office areas where available. The equipment is designed for calling individual responders.
3. The subscriber releases, indemnifies and holds harmless the Telephone Company from any and all loss, claims, demands, suits or other action, or any liability whatsoever, whether suffered, made, instituted or asserted by the subscriber or by any other party or person, for any personal injury to or death of any person or persons, or for any loss, damage or destruction of any property, whether owed by the subscriber or others, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, removal, presence, condition, location or use of equipment or facilities associated with this service.

B. Rates and charges*

Installation (set-up and training per configured group)	\$350.00
Per month charge, per group	\$118.00

*Any future requests for service to be provided on an individual case basis.

Issued: December 1, 2011

Effective: December 2, 2011

By: Larry E. Sevier
Rural Telephone Service Company, Inc. d/b/a Nex-Tech
Lenora, Kansas

[RESERVED FOR FUTURE USE]

Issued: November 30, 2017

Effective: January 1, 2018

By: James C. Todd, CEO
Rural Telephone Service Company, Inc. d/b/a Nex-Tech
Lenora, Kansas

[RESERVED FOR FUTURE USE]

Issued: November 30, 2017

Effective: January 1, 2018

By: James C. Todd, CEO
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Lenora, Kansas

[RESERVED FOR FUTURE USE]

Issued: November 30, 2017

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CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

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Issued: December 1, 2011

Effective: December 2, 2011

By: Larry E. Sevier, CEO
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CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

I. SPECIAL CHARGES

A. Applications - Special charges may be applied in addition to the usual service connection charges and monthly rates. Special charges apply primarily when unusual investment or expense will be incurred by the Company. Special charges will apply when:

1. conditions require or the Customer requests the provision of special equipment or unusual or nonstandard methods of plant construction, installation or maintenance or a move of Company facilities; or
2. the Customer's location requires the use of costly private right-of-way; or
3. the proposed service is of a temporary nature, and the plant to be placed would not be useful to the Company in the general conduct of its business after that service was discontinued.

B. Customer Requirements

1. Temporary Construction - The Customer shall be charged the estimated cost of construction and removal of the plant which would not be of value to the Company, less the estimated net recovery value of the material used. The Company may require the Customer to pay the cost of construction plus the cost of removal, less salvage, for temporary construction performed in advance of permanent construction or to provide temporary service.
2. The Company shall retain title to all plant constructed, as specified within this tariff, provided wholly or partially at a Customer's expense.
3. When attachments are made to poles of other companies, instead of providing construction for which the Customer would be charged under the provisions of this section, the Customer shall pay the Company's cost for such attachments.
4. The Customer is required to pay the construction charges made by another telephone company providing facilities to connect with the facilities of the Company.

II. LINE EXTENSIONS

A. General

1. Extension Service allows a customer to place and receive calls at a location in addition to the premises where the customer is provided local access service. Charges apply to recover company expense for additional facilities required. Service charges per Section 2.III, of this Tariff also apply.
2. The normal local rates, found in Section 1.III, are applicable as with other lines where the extension is on the other side of the central office.

Issued: December 1, 2011

Effective: December 2, 2011

By: Larry E. Sevier, CEO
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CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

III. SPECIAL CONSTRUCTION

A. Construction on Private Property

1. The Company will furnish an average amount of entrance and distribution facilities, provided the facilities are of the standard type normally furnished for the particular location or kind of service.
2. If additional entrance or distribution facilities are required, or if conditions require special equipment, maintenance or methods of construction, if the installation is for a temporary purpose, or if for any other reason, the construction costs are excessive as compared with the revenue to be derived from the project, the applicant may be required to pay for costs over and above the costs applicable for a normal installation.
3. The Customer will provide the Company upon request and without charge written permission for the placement of the Company's facilities on his property.
4. The Customer is responsible for providing satisfactory entrance to the building and space for mounting any necessary network protection equipment.

B. Temporary Service - When plant construction is required to provide any temporary service or facility, or where it is necessary to place temporary construction in advance of permanent construction in order to meet the Customer's requirements, the Company may require the applicant to pay the non-recoverable costs of the temporary construction or to contract for service beyond the initial period, or both.

C. Service Provided to Movable Premises

1. When telephone service is provided to movable premises by means of aerial plant, the Customer shall provide a clearance pole if the Company considers it necessary. The clearance pole must comply with the Company's specifications. The Customer shall place, own and maintain the pole. However, if the Customer elects and the Company agrees, the Company will place, own and maintain the pole and bill the Customer the cost of placing the pole.
2. When plant construction is required to provide any service or facility to a movable premises, and it is necessary to place temporary construction in advance of permanent construction in order to meet the Customer's requirements, the Company may require the applicant to pay the non-recoverable costs of the temporary construction or to contract for service beyond the initial period, or both.

D. Service to Residential and Commercial Developments - The construction charges, allowances and provisions previously specified in this Section contemplate the extension of facilities into areas of normal growth and development. When facilities are to be extended into new areas of residential or commercial real estate development which, in the Company's opinion, are of a promotional or speculative nature, the Company may require an advance deposit equal to all or a portion of the costs of such construction, depending on the circumstances in each case. This advance deposit will be payable prior to the start of construction.

Issued: December 1, 2011

Effective: December 2, 2011

By: Larry E. Sevier, CEO
Rural Telephone Service Company, Inc. d/b/a Nex-Tech
Lenora, Kansas

CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

III. SPECIAL CONSTRUCTION (continued)

D. Service to Residential and Commercial Developments (continued)

1. The Company and the developer may enter into a contractual agreement that provides for the periodic refund of portions of the deposit as customers in the development receive telephone service, and other terms of the contract are met. The contract will specify the estimated number of telephone customers expected to receive service within the area and the time required to complete the project (not to exceed five years). The contract will provide that the construction charge be re-computed to reflect regular tariff allowances, design changes made by the developer, damage to telephone facilities by persons other than Company employees or agents or unusual construction requirements. Periodic refunds to the developer will be adjusted accordingly.
2. The applicant for telephone service to a development is required to provide the Company, at his own expense, the necessary easements for installation and maintenance of telephone facilities, clear the ground where facilities are to be installed according to Company specifications and request installation of telephone facilities at an appropriate time during construction of the project to avoid unnecessary costs to the Company.

E. Underground Service Connections - When a Customer requests that underground service connections be installed instead of aerial facilities which would ordinarily be used, or when aerial facilities are used to provide service, and the Customer subsequently requests that facilities be placed underground, the following regulations apply:

1. the Customer shall pay the cost on constructing and maintaining underground conduits which will be built according to Company specifications;
2. any ducts required in the underground conduit by the Company to furnish service shall be reserved for its exclusive use;
3. if a Customer requests that cable be installed in a trench, the trench shall be constructed and back filled under the Company's supervision at the Customer's expense;
4. the Company will maintain and replace cable installed in conduit where the Company has inspected and approved the conduit. The Company will repair or replace cable in conduit or trench necessitated by damage caused by the Customer or his representatives, only at the Customer's expense; and
5. the Company may replace existing aerial facilities with underground facilities in connection with planned projects or during its normal operations. If a Customer requests the removal and replacement of existing aerial facilities with underground facilities prior to the time of normal replacement, the Customer will be responsible for the expense incurred by the Company in making the replacement.

Issued: December 1, 2011

Effective: December 2, 2011

By: Larry E. Sevier, CEO
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Lenora, Kansas

CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

IV. SPECIAL SERVICE ARRANGEMENTS

A. General

1. If a Customer's requirements cannot be met by regular service arrangements, the Company may provide, where practical, special service arrangements which will be on an individual case basis and determined by contract. These special service arrangements will be provided if the provision of such arrangements is not detrimental to any other services furnished under the Company's tariffs.
2. If any type of qualifying special assembly device is subscribed to by more than three (3) Customers, the Company may file the offering as a general service offering in the appropriate tariff section.

B. Rates and Charges

1. Rates for special service arrangements are equivalent to the estimated costs of furnishing the special service arrangements.
2. Estimated costs, which consist of an estimate of the total cost to the Company of providing the special service arrangement, may include but not be limited to the following:
 - a. cost of maintenance;
 - b. cost of operation;
 - c. depreciation on the estimated installed cost of any facilities used to provide the special service arrangement based on anticipated useful service life less estimated net salvage value;
 - d. general administration expenses, including taxes on the basis of average charges for these items;
 - e. any other item of expense associated with the particular special service arrangement; and
 - f. an amount, computed on the estimated installed cost of the facilities used to provide the special service arrangement, for return on investment.
3. The estimated installed cost described above will include the costs of equipment and materials provided or used, plus estimated labor costs, including the cost of installation, engineering, supervision, transportation, rights-of-way, in addition to other items chargeable to the capital accounts.
4. Special service arrangement rates are subject to revision depending on changing costs.
5. If and when a special service arrangement becomes a tariffed offering, the tariffed rate or rates will apply from the date of tariff approval.

Issued: December 1, 2011

Effective: December 2, 2011

By: Larry E. Sevier, CEO
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Lenora, Kansas

CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

IV. SPECIAL SERVICE ARRANGEMENTS (continued)

B. Rates and Charges (continued)

6. The following rate treatments may be used in connection with charges for special service arrangements:
- a. monthly rental or termination agreement with or without an installation charge; and
 - b. installation charge only.

V. ADDITIONAL LABOR AND MISCELLANEOUS SERVICES

A. Additional Labor Periods and Rates

- | | | |
|----|---|----------|
| 1. | Basic Time, normally scheduled working hours, per technician, per half hour increment. | \$55.00 |
| 2. | Overtime, outside of normally scheduled working hours, per technician, per half hour increment. | \$82.50 |
| 3. | Premium time, outside of scheduled work day, per technician, per half hour increment. | \$110.00 |

VI. OTHER REGULATIONS

Line extensions and special service arrangements are further subject to the regulations specified in the tariffs of this Company, as they now exist, and any revisions, additions or supplements which may be made in the future.

Issued: November 30, 2015

Effective: January 1, 2016

By: James C. Todd, CEO
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ACCESS SERVICES

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Issued: December 1, 2011

Effective: December 2, 2011

By: Larry E. Sevier, CEO
Rural Telephone Service Company, Inc. d/b/a Nex-Tech
Lenora, Kansas

ACCESS SERVICES

I. INTRASTATE SWITCHED ACCESS

The Company, concurs in the Switch Access Service Tariffs of the National Exchange Carrier Association Access Services Tariff's as filed by Blue Valley Telephone particularly in the rates, rules and regulations governing such communication services, as approved by the State Corporation Commission of Kansas; together with any amendments or successive issues thereof and makes itself a party to such access tariffs until this concurrence is revoked or cancelled. The Company hereby expressly reserves the right to cancel this statement of concurrence in whole or in part, at any time when it appears that such cancellation is in the best interest of the Company, subject to the jurisdiction of the State Corporation Commission of Kansas as it applies.

II. INTRASTATE SPECIAL ACCESS

The Company concurs in the Special Access Service Tariffs, with the exceptions listed below, of the National Exchange Carrier Association Access Services Tariff's as filed by Blue Valley Telephone, particularly in the rates, rules and regulations governing such communication services, as approved by the State Corporation Commission of Kansas; together with any amendments or successive issues thereof and makes itself a party to such access tariffs until this concurrence is revoked or cancelled. The Company hereby expressly reserves the right to cancel this statement of concurrence in whole or in part, at any time when it appears that such cancellation is in the best interest of the Company, subject to the jurisdiction of the State Corporation Commission of Kansas as it applies.

Exceptions

A. 7.10.1 Basic Channel Description

A High Capacity channel is a channel for the transmission of nominal 64.0 Kbps* or 1.544, 3.152, 6.312, 44.736, or 274.176 Mbps isochronous serial data. The actual bit rate is a function of the channel interface selected by the customer. High Capacity channels are provided between customer designated premises or between a customer designated premises and a Telephone Company hub or hubs. In addition, 1.544 Mbps and 44.736 Mbps High Capacity Service channels may be provided between a customer designated premises and a Telephone Company designated DSL Access Service Connection Point, between a customer designated premises and a wire center equipped with Asynchronous Transfer Mode Cell Relay Access Service, between a customer designated premises and a serving wire center equipped with Frame Relay Access Service (FRAS), between a Telephone Company serving wire center equipped with ATM-CRS and another telephone company ATM-equipped serving wire center and/or between a Telephone Company serving wire center equipped with FRAS and another telephone company serving wire center equipped with a frame relay switch that is located in a non-adjacent serving territory.

Fractional DS1 channels are also available and provide simultaneous transmission at contiguous bit rates of 128,256,512, 768 and 1024 Kbps. Fractional DS1 Channels operate over the combined bandwidth of adjacent channels to create a contiguous bit rate. Due to technical limitations associated with the provision of Fractional DS1 channels, this service will be offered only in end offices where a complete channel bank exist and where technology available.

The customer may provide the Network Channel Terminating Equipment associated with the High Capacity channel at the customer's premises.

* Available only as a channel of a 1.544 Mbps facility to a Telephone Company Digital Data hub or as a cross connect of two 2.4, 4.8, 9.6, 56.0, or 64.0 Kbps channels of two 1.544 Mbps facilities to a Digital Data hub(s). The customer must provide system and channel assignment data.

ACCESS SERVICES

II. INTRASTATE SPECIAL ACCESS (continued)

A. 7.10.1 Basic Channel Description (continued)

A channel with technical specifications package DS1 will be capable of an error-free second performance of 98.75% over a continuous 24 hour period as measured at the 1.544 Mbps rate through a CSU equivalent which is designed, manufactured, and maintained to conform with the specifications contained in Technical Reference GR-342-CORE.

B. 17.3.8 High Capacity Service Rates

Regulations concerning high capacity service are set forth in Section 7.10 preceding.

	<u>Monthly Rate</u>	<u>Non-Recurring Charge</u>
1. Channel Termination		
Per Termination		
- 64 Kbps	\$ 64.75	\$ 175.00
-128 Kbps	\$ 69.24	\$ 186.95
-256 Kbps	\$ 78.22	\$ 210.85
-512 Kbps	\$ 96.18	\$ 258.65
-768 Kbps	\$ 114.14	\$ 306.45
-1024 Kbps	\$ 132.10	\$ 354.25
-DS1 1.544 Mbps	\$ 168.02	\$ 381.10
-DS1C 3.152 Mbps	\$ 290.73	\$ 399.21
-DS2 6.312 Mbps	\$ 509.79	\$ 417.31
-Capacity of 1 DS3 44.36 Mbps Interface	 \$ 2,044.57	
-per DS3 Channel Installed		\$ 507.00
-Capacity of 3 DS3 44.36 Mbps Interface	 \$ 1,564.10	
-per DS3 Channel Installed	\$ 1,216.52	\$ 507.00
-Capacity of 6 DS3 44.36 Mbps Interface	 \$ 2,944.18	
-per DS3 Channel Installed	\$ 1,030.46	\$ 507.00
-Capacity of 12 DS3 44.36 Mbps Interface	 \$ 4,784.30	
-per DS3 Channel Installed	\$ 930.28	\$ 507.00
-DS4 274.176 Mbps	ICB	ICB

Issued: December 1, 2011

Effective: December 2, 2011

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ACCESS SERVICES

II. INTRASTATE SPECIAL ACCESS (continued)

B. 17.3.8 High Capacity Service Rates (continued)

2. Channel Mileage

a. Channel Mileage Facility Per Mile

	Monthly <u>Rate</u>
- 64 Kbps	\$ 1.29
-128 Kbps	\$ 4.60
-256 Kbps	\$ 5.80
-512 Kbps	\$ 8.20
-768 Kbps	\$ 10.60
-1024 Kbps	\$ 13.00
-1.544 Mbps	\$ 17.80
-3.152 Mbps	\$ 37.93
-6.312 Mbps	\$ 53.18
-44.736 Mbps	\$ 148.86
-274.176 Mbps	ICB

b. Channel Mileage Termination
Per Termination

	Monthly <u>Rate</u>
- 64 Kbps	\$ 17.77
-128 Kbps	\$ 45.21
-256 Kbps	\$ 45.63
-512 Kbps	\$ 46.47
-768 Kbps	\$ 47.52
-1024 Kbps	\$ 48.15
-1.544 Mbps	\$ 49.83
-3.152 Mbps	\$ 197.85
-6.312 Mbps	\$ 256.94
-44.736 Mbps	\$ 551.52
-274.176 Mbps	ICB

Issued: December 1, 2011

Effective: December 2, 2011

By: Larry E. Sevier, CEO
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ACCESS SERVICES

II. INTRASTATE SPECIAL ACCESS (continued)

B. 17.3.8 High Capacity Service Rates (continued)

3.	17.3.8 Term Discounts DS1, DS1C, DS2 and DS3 Services	<u>Percentage</u>
	36 months	10%
	60 months	20%
4.	Optional Features and Functions	<u>Monthly Rate</u>
	a. Multiplexing, per arrangement	
	DS4 to DS1	ICB
	DS3 to DS1	\$ 474.31
	DS2 to DS1	\$ 321.30
	DS1C to DS1	\$ 235.68
	DS1 to Voice(1)	\$ 360.44
	DS1 to DS0	\$ 624.91
	DS0 to Subrates	
	-Up to 20 2.4 Kbps services	\$ 511.06
	-Up to 10 4.8 Kbps services	\$ 263.41
	-Up to 5 9.6 Kbps services	\$ 183.12
	b. Automatic Loop Transfer Per Arrangement(2)	\$ 440.13
	c. Transfer Arrangement (key activated(3) or Dial-Up(4)) Per four port arrangement including control channel termination(5)	\$ 187.03
5.	Clear Channel Capability -per 1.544 Mbps transmission path	None

- (1) A channel of this DS1 to the Hub can be used for digital data service. ICB rates and charges apply.
- (2) An additional channel termination charge will apply whenever the spare line is provided as a leg to the customer designated premises.
- (3) The key activated control channel is rated as a metallic channel termination and channel mileage, if applicable.
- (4) The Dial-Up option requires the customer to purchase the controller arrangement from 13.3.4 preceding.
- (5) An additional channel termination charge will apply whenever a spare channel is configured as a leg to the customer designated premises. Additional channel mileage charges will also apply when the transfer arrangement is not located in the customer designated premises serving wire center.

Issued: November 30, 2017

Effective: January 1, 2018

By: James C. Todd, CEO
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ACCESS SERVICES

II. INTRASTATE SPECIAL ACCESS (continued)

C. 17.3.10 (A)(1) Term Discount Plan Availability

- (1) The term discount optional rate plans as described in 7.2.8(A) (1), 7.2.8(B), and 16.1.3(A) preceding are available only from those Telephone Companies listed below:

<u>Company Code</u>	<u>Company Name</u>
1826	Rural Telephone Service Company, Inc. d/b/a Nex-Tech

- D. The Company concurs in the Frame Relay Access Tariff as filed by the National Exchange Carrier Association particularly in the rates, rules and regulations as set forth in Section 16.1 of the NECA Tariff F.C.C. No. 5.
- E. The Company concurs in the Asynchronous Transfer Mode Cell Relay Service as filed by the National Exchange Carrier Association particularly in the rates, rules and regulations as set forth in Section 16.2 of the NECA Tariff F.C.C. No. 5.
- F. The Company concurs in the Digital Subscriber Line Access Tariff as filed by the National Exchange Carrier Association particularly in the rates, rules and regulations as set forth in Section 07 of the NECA Tariff F.C.C. No. 5. ICB rates and charges will apply.

III. Intrastate Ethernet Transport Service

Ethernet Transport Service (ETS) is a high speed data transport service that provides end-to-end transmission using packet technology at symmetrical transport speeds ranging from 100 Kbps to 1 Gbps, where available. ETS is ideal for transport of broadband multimedia traffic (i.e., voice, data and video) using variable length Ethernet packets with the ability to interconnect multiple locations using the Company's ETS network. Ethernet packets generated by Ethernet-compatible customer provided equipment are transmitted using available capacity on shared transmission paths through the Company's ETS network.

Customers may connect multiple locations in the Company's Ethernet Network, as long as the service is available in those locations.

An ETS configuration provides the customer a transparent local area network (LAN) service between customer locations, using a physical connection to the network and virtual connections through the ETS Network.

ETS is provided using a combination of ETS ports, Ethernet virtual connections (EVCs), and extended EVCs (E-EVCs). An ETC port is required to provide the interface into the Company's ETS network. EVCs establish a shared transmission path between any two ETS ports on the Company's ETS network. E-EVCs may be ordered to connect the Company's ETS network to an adjacent telephone company's Ethernet network.

A. Definitions

ETS Port - provides the transport facility between the customer's designated premises and the interface at the Company's ETS serving wire center (SWC) for data traffic to and from the customer premises equipment as well as for connecting the Company's ETS network with the Ethernet network of another telephone company. Monthly and nonrecurring charges apply for each ETS Port ordered.

Issued: November 30, 2017

Effective: January 1, 2018

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ACCESS SERVICES

III. Intrastate Ethernet Transport Service (continued)

A. Definitions (continued)

ETS Ethernet Virtual Connection (EVC) – provides the interface between the customer’s ETS ports that are located in different exchanges within the Company’s serving territory. Monthly and nonrecurring charges apply for each ETS EVC ordered.

ETS Extended Ethernet Virtual Connection (E-EVC) – provides the interface between the customer’s ETS port located within the Company’s ETS network to another telephone company’s Ethernet network located in an adjacent serving territory. Monthly and nonrecurring charges apply for each ETS E-EVC ordered.

B. Regulations

1. This service is available to customers in exchanges served by the Company.
2. ETS is provided subject to the availability of Company facilities. Special construction charges may apply if appropriate facilities are not available.
3. The Company will determine the type of facilities used to provide the requested services.
4. A service level agreement (SLA) is offered to ETS customers. The SLA provides customers with end-to-end performance backed by service credits if minimum quality standards are not met by the Company.
5. The customer provided equipment (CPE) must deliver the data signal for the ETS transport within the industry specifications for the subscribed data service.
6. The customer is responsible for placement, installation, operation, maintenance, repair and replacement of all inside wire not owned by the Company, and CPE must be compatible with the Company’s provision of ETS.
7. Because of CPE selected by the customer, some ETS features offered may function differently or may not be available.
8. ETS is provided at the option of the Company where equipment and facilities permit. If appropriate facilities are not available, special construction charges may apply.
9. ETS supports full duplex communications.
10. ETS is not available in a meet-point billing arrangement involving other carriers.
11. If the customer cancels service prior to installation being completed, a service order cancellation charge will apply, per port, per location. The customer’s cancellation must be made in writing.

Issued: November 30, 2017

Effective: January 1, 2018

By: James C. Todd, CEO
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ACCESS SERVICES

III. Intrastate Ethernet Transport Service (continued)

B. Regulations (continued)

12. The responsibility of the Company shall be limited to furnishing the ETS network. Subject to this responsibility, the Company shall not be responsible for the through transmission of signals generated by CPE or for the quality of, or defects in, such transmissions or the rejection of signal by CPE. The Company shall not be responsible for installation, operation, maintenance or adapting ETS to the technological requirements of specific CPE. In addition, the Company shall not be responsible to the customer if changes in any of the equipment, operations or procedures of the Company used in the provisioning of the ETS network render any facilities provided by the customer obsolete; or require modification or alteration of such equipment or system; or otherwise affect its' use or performance, provided the company has met all applicable information disclosure requirements otherwise required by law.
13. The minimum period for ETS provided to a customer and for which charges are applicable is twelve (12) months.

C. Service Level Agreement

The customer is provided a service level agreement (SLA) for any of the transport speeds available. The SLA will provide the customer the following:

1. Network Availability of 99.95% per month, including the local loop, will be provided by the Company. This equates to less than 21.5 minutes of downtime per month (based on a 30-day month), excluding maintenance windows and other appropriate exclusions (see SLA Exclusions following). Network Availability is calculated as the percentage of time that the ETS network is capable of accepting and delivering customer data to the total time in the measurement period. The calculation for network availability for a given calendar month is as follows:

Network Availability = [24 hours x days in month x 60 minutes x number of customer sites] minus network outage time (measured in minutes)

(Divided by)

[24 hours x days in month x 60 minutes x number of customer sites]

As noted in the above formula, all customer sites included in a customer's network are utilized in calculating Network Availability.

2. The customer is responsible for (1) notifying the Company within seventy-two (72) hours when the service parameter falls below the committed information rate, and (2) requesting a service credit.
3. Upon verification by the Company that the actual service performance for that parameter was less than the committed information rate, the customer will be provided a service credit equal to ten percent (10%) of the monthly recurring charge for that service parameter for all affected customer sites.

Issued: November 30, 2017

Effective: January 1, 2018

By: James C. Todd, CEO
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ACCESS SERVICES

III. Intrastate Ethernet Transport Service (continued)

C. Service Level Agreement (continued)

4. SLA Exclusions

The Company will be excluded from providing SLA credits should any of the following conditions occur:

- a. Force majeure events such as, but not limited to, an earthquake, hurricane, flood, fire, storms, tornadoes, explosions, lightning, power surges or failure, fiber cuts, strikes or labor disputes, acts of war, civil disturbances, acts of civil or military authorities or public enemy, governmental orders, civil commotions, criminal actions taken against the Company, acts of God and other circumstances beyond the Company's reasonable control.
- b. All SLAs are offered across the Company's network. The failures of any components beyond the local facility including the network interface (NI), the CSU/DSU/Channel band/Extended Demarcations are excluded from the SLA calculation.
- c. Data loss during the Company's normal maintenance window.
- d. Data exceeding subscribed usage in the committed information rate.
- e. Failures attributed to facilities or equipment provided by the customer or its contractors, equipment vendors, another local exchange carrier or inter-exchange carrier.
- f. Any type of Customer Network Management functionality is not included in SLAs.

D. Rate Regulations

1. There are two (2) types of regular rates and charges: monthly rates and nonrecurring charges.

Monthly Rates

Monthly rates are recurring rates that apply each month or fraction thereof when an ETS service element is provided. For billing purposes, each month is considered to have thirty (30) days. Recurring rates may be applied month-to-month or over a twelve (12), twenty-four (24), thirty-six (36), sixty (60) month period under the terms and conditions of a term Pricing Plan (TPP). Upon completion of a TPP, a customer's service will automatically convert to a month-to-month rate unless the customer requests a new TPP.

Nonrecurring Charges

Nonrecurring charges are one-time charges that apply for specific work activity.

ACCESS SERVICES

III. Intrastate Ethernet Transport Service (continued)

D. Rate Regulations (continued)

2. Termination Charges

Termination charges apply when a customer terminates ETS prior to expiration of the service term. Payment of the termination charge does not release the customer from other previous amounts owed to the Company. In addition to any special construction or nonrecurring charges (excluding any waived charges), termination charges will be equal to fifty percent (50%) of all recurring charges for the remaining months of the customer's term.

If the customer concurrently moves more than one (1) service locations, termination charges will apply as this is considered a complete disconnect of the service.

Termination charges will not apply when:

- a. A customer upgrades their bandwidth to a higher speed.
- b. A customer moves their existing service to a new location provided all the following conditions are met:
 - i. The customer maintains the existing service term commitment at the new location or establishes a new service term commitment equal to or greater than that of the old location.
 - ii. During the service commitment term, a customer may move an ETS location to another premise within the Company's serving area and keep the service commitment term in force, provided no lapse in billing occurs.
 - iii. The customer's request for disconnect at the existing location and the request for service at the new location are received at the same time, and the customer's disconnect order for the existing service references the new connect order for the new service.

Customer may cancel a Service following the Company's acceptance of the applicable Service Order and prior to the Service Due Date upon prior written notice to the Company (with sufficient detail necessary to identify the affected Service). In the event that Customer does so, Customer shall pay the Company a cancellation charge equal to the sum of:

- a. All third-party cancellation/termination charges related to the installation and/or cancellation of any Off-Net Service, if applicable;
- b. The Company's out-of-pocket costs (if any) incurred in constructing Facilities in or extending to the Customer Premises necessary for Service delivery;
- c. The Non-Recurring Charges for any cancelled Service; and
- d. One (1) month's Monthly Reoccurring Charge.

Issued: November 30, 2017

Effective: January 1, 2018

By: James C. Todd, CEO
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ACCESS SERVICES

III. Intrastate Ethernet Transport Service (continued)

D. Rate Regulations (Termination Charges) (continued)

Customer's right to cancel any particular Service Under this Section shall automatically expire and shall no longer apply upon the Company's delivery to Customer of a Service Acceptance Notice for such Service.

E. Term Pricing Plan

A term pricing plan (TPP) provides the customer with rate stabilization and discounted rates. The TPP provides for a twelve (12), twenty-four (24), thirty-six (36), or sixty (60) month rate stabilization. Any decreases in term monthly recurring tariff rates will be passed on to customers who participate in a TPP.

1. The Company may waive a portion of or all non-recurring charges if the customer signs a thirty-six (36) month or greater TPP.
2. Should the Company increase its rates during the TPP period, the customer would continue to pay the rates in effect at the time the customer elected to establish service under the TPP.
3. The customer may choose to terminate an existing TPP before the end of the twelve (12), twenty-four (24), thirty-six (36), or sixty (60) month period and negotiate a new TPP only when the new TPP period is longer than the remaining period currently in effect. The new TPP must be based upon the rates that are currently in effect and available to all customers.
4. The customer must provide the Company with a written notice of intent to renew a TPP no later than ninety (90) days prior to its expiration. If the customer elects not to renew the TP, or does not notify the Company of the customer's intent to renew the TPP, the service will automatically be billed under the month-to-month rates in effect at the time the customer's TPP expires.
5. Any special construction charges incurred for services billed under a TPP will be applicable as provided for in other sections of this tariff.
6. If the customer terminates a TPP agreement prior to the expiration of the service term, the customer shall pay a termination charge. Please refer to the preceding termination charges section for specific application.
7. A customer may not purchase ETS on a month-to-month basis prior to the completion of a TPP.

F. Class of Service

The Company concurs in the rules and regulations for Ethernet Class of Service as shown in National Exchange Carrier Association Access Service Tariff – Tariff F.C.C. No. 5. Rates are provided in Section 6, III, H, 4 Class of Service Rates.

ACCESS SERVICES

III. Intrastate Ethernet Transport Service (continued)

G. ETS Port Protection

Where suitable facilities exist, an ETS customer that requires stand-by capability between an ETS Basic Port at the Company's ETS SWC and its customer premise equipment, may order the ETS Port Protection feature. This feature establishes a stand-by ETS Basic Port and dedicated capacity to be activated should a failure occur in the Primary ETS Port at the Company's SWC.

The ETS switch will automatically redirect the ETS customer's traffic to the stand-by ETS Basic Port as well as to any EVC(s) and assigned Class of Service levels. The stand-by ETS Port provides the same functionality and bandwidth capacity as the Primary ETS Port.

Monthly and non-recurring charges apply for each ETS Port Protection feature established on an existing or new Primary ETS Port. The monthly and nonrecurring charges are based upon the bandwidth capacity of the Primary ETS Port. The ETS customer specifies on the order the Primary ETS Port on which the ETS Port Protection feature is to be established.

H. ETS Rates

1. ETS Port, per port.

ETS Port Rates / per connection						
Term Pricing Plan						
Bandwidth	Month to Month	12 Monthly	24 Month	36 Month	60 Month	Nonrecurring Charge
100 KB	\$45.00	\$38.00	\$36.00	\$34.00	\$32.00	\$100.00
256 Kb	\$57.00	\$47.50	\$45.00	\$42.50	\$40.00	\$100.00
512 Kb	\$68.00	\$57.00	\$54.00	\$51.00	\$48.00	\$100.00
1 Mbps	\$125.00	\$104.50	\$99.00	\$93.50	\$88.00	\$100.00
2 Mbps	\$210.00	\$175.75	\$166.50	\$157.25	\$148.00	\$250.00
5 Mbps	\$342.00	\$285.00	\$270.00	\$255.00	\$240.00	\$500.00
10 Mbps	\$399.00	\$332.50	\$315.00	\$297.50	\$280.00	\$500.00
20 Mbps	\$536.00	\$446.50	\$423.00	\$399.50	\$376.00	\$750.00
50 Mbps	\$684.00	\$570.00	\$540.00	\$510.00	\$480.00	\$750.00
100 Mbps	\$798.00	\$665.00	\$630.00	\$595.00	\$560.00	\$750.00
250 Mbps	\$912.00	\$760.00	\$720.00	\$680.00	\$640.00	\$1,500.00
500 Mbps	\$1,368.00	\$1,140.00	\$1,080.00	\$1,020.00	\$960.00	\$1,500.00
750 Mbps	\$1,710.00	\$1,425.00	\$1,350.00	\$1,275.00	\$1,200.00	\$1,500.00
1 Gbps	\$2,052.00	\$1,710.00	\$1,620.00	\$1,530.00	\$1,440.00	\$1,500.00

Issued: November 30, 2017

Effective: January 1, 2018

By: James C. Todd, CEO
Rural Telephone Service Company, Inc. d/b/a Nex-Tech
Lenora, Kansas

ACCESS SERVICES

III. Intrastate Ethernet Transport Service (continued)

H. ETS Rates (continued)

2. ETS Ethernet Virtual Connection (EVC), per EVC

ETS Ethernet Virtual Connection		
Bandwidth	Monthly	Nonrecurring Charge
100 KB	\$10.00	\$250.00
256 Kb	\$12.50	\$250.00
512 Kb	\$15.00	\$250.00
1 Mbps	\$30.00	\$250.00
2 Mbps	\$70.00	\$250.00
5 Mbps	\$75.00	\$250.00
10 Mbps	\$130.00	\$250.00
20 Mbps	\$200.00	\$250.00
50 Mbps	\$275.00	\$250.00
100 Mbps	\$325.00	\$250.00
250 Mbps	\$350.00	\$500.00
500 Mbps	\$375.00	\$500.00
750 Mbps	\$400.00	\$500.00
1 Gbps	\$450.00	\$500.00

Issued: January 15, 2019

Effective: January 1, 2018

By: James C. Todd, CEO
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ACCESS SERVICES

III. Intrastate Ethernet Transport Service (continued)

H. ETS Rates (continued)

3. ETS Extended Ethernet Virtual Connection (E-EVC), per E-EVC

ETS Extended Ethernet Virtual Connection		
Bandwidth	Monthly	Nonrecurring Charge
100 KB	\$10.00	\$250.00
256 Kb	\$12.50	\$250.00
512 Kb	\$15.00	\$250.00
1 Mbps	\$30.00	\$250.00
2 Mbps	\$70.00	\$250.00
5 Mbps	\$75.00	\$250.00
10 Mbps	\$130.00	\$250.00
20 Mbps	\$200.00	\$250.00
50 Mbps	\$275.00	\$250.00
100 Mbps	\$325.00	\$250.00
250 Mbps	\$350.00	\$500.00
500 Mbps	\$37.00	\$500.00
750 Mbps	\$400.00	\$500.00
1 Gbps	\$450.00	\$500.00

4. Class of Service Rates

Class of Service (CoS) Per 1Mbps Increment		
Speeds	Near Real Time	Real Time
2-20 Mb	\$1.35	\$2.78
50-250 Mb	\$0.77	\$1.51
500-1,000 Mb	\$0.44	\$0.86

5. Port Protection Feature

Speed	Monthly Rate	Nonrecurring Charge
2 Mb to 1 Gbps	50.55	330.00

Issued: November 30, 2017

Effective: January 1, 2018

By: James C. Todd, CEO
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ACCESS SERVICES

III. Intrastate Ethernet Transport Service (continued)

I. Other Nonrecurring Charges

A.	Service Order Charge – per location	\$ 89.00
B.	Service Order Cancellation – per location	\$200.00
C.	Expedite Order Charge – per location	\$600.00
D.	Service Design Change – per location	\$ 75.00
E.	Service Installation Date Change – per location	\$ 75.00

Issued: November 30, 2017

Effective: January 1, 2018

By: James C. Todd, CEO
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RULES AND REGULATIONS
APPLYING TO ALL CUSTOMERS

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Issued: December 1, 2011

Effective: December 2, 2011

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RULES AND REGULATIONS
APPLYING TO ALL CUSTOMERS

I. APPLICATION OF TARIFF

The rules and regulations contained in this Section apply to the services and facilities provided by the Company in the State of Kansas. Failure on the part of the Customer to observe these rules and regulations after due notice of such failure, automatically gives the Company the right to discontinue service to that Customer.

In the event of a conflict between any rate, rule, regulation or provision contained in this Tariff and any rate, rule, regulation or provision contained in the tariffs of other companies in which the Company concurs, the rate, rule, regulation or provision contained in this Tariff shall prevail.

II. PROMOTIONAL OFFERINGS

From time to time, the Company may engage in promotional offerings or trials designed to attract new customers, to stimulate usage, to test potential new services, and/or to increase existing Customer awareness of the Company's services. In connection with those promotional offerings or trials, the Company may offer special rate incentives and waive in full or in part various service and equipment charges. These offerings may be limited to certain services, dates, times of day and/or locations determined by the Company.

III. EMPLOYEE TELEPHONE SERVICE

- A. The Company, upon proper official approval, will grant discounts from standard rates in connection with certain classes of service. This service to itself or its employees may be classified as follows:
1. intercompany service, and
 2. discounted service, and
 3. service furnished in return for rights and privileges.
- B. Official service is service furnished for the conduct of the Company's business, and is generally furnished through stations located in the Company's offices, or in residences of employees or agents whose duties require that they be readily accessible to all at any time.
- C. A discount from standard rates may be allowed in connection with service furnished for the conduct of the Company's business.
- D. A discount from standard rates may be allowed in connection with service furnished through residence service station sets at the residences of employees and retired employees receiving a service or disability pension.

Issued: December 1, 2011

Effective: December 2, 2011

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RULES AND REGULATIONS
APPLYING TO ALL CUSTOMERS

IV. AVAILABILITY OF FACILITIES

As a carrier of last resort, the Company is required to provide basic local voice service to any Customer who is financially qualified and is located within the Company's service area.

V. CUSTOMER SERVICE AND PROTECTION

This part of the Rules and Regulations Section of the Tariff provides information to telephone consumers about: resolving disputes with the Company, applying for service, the classification of business and residential rates, deposits, billing, refusal of service, disconnection of service and cancellation of service. The Company relies on principles established by the Kansas Corporation Commission.

- A. Resolution of Disputes - Any Customer or applicant for service who wishes to dispute an action or determination of the Company under the Company's customer service rules shall be given an opportunity for a supervisory review by the Company.
- B. Application for Service - Applications for service, or requests from Customers for additional service or changes in the grade or class of service, become contracts when received by the Company. The contracts may require a minimum contract term. The Company reserves the right to require application for service to be made in writing on supplied forms.

Any general change in rates, rules or regulations modifies the terms of the contract to the extent of such change without further notice. However, if rates are increased, the Customer may cancel his contract upon reasonable written notice and upon payment for all service and any contractual liability.

C. Refusal of Service

- 1. The Company may decline to serve an applicant until such applicant has complied with all applicable state and federal regulations and the Company-approved rules and regulations in this Tariff, including, but not limited to required deposits and minimum advance payments, when applicable.
- 2. The Company may refuse service subject to the availability of necessary facilities and equipment or necessary arrangements with other carriers or billing capabilities.
- 3. The Company may refuse service if it has a reasonable basis for believing that the service will be used in a manner that violates any applicable state or federal statute, regulation, tariff or order.
- 4. The Company reserves the right not to provide service to or from a location where legally prohibited.
- 5. The Company reserves the right not to provide service to any individual who harasses, threatens or presents any sort of unreasonable risk to any Company employee.

Issued: December 1, 2011

Effective: December 2, 2011

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RULES AND REGULATIONS
APPLYING TO ALL CUSTOMERS

V. CUSTOMER SERVICE AND PROTECTION (continued)

D. Application of Business or Residence Rates

1. Except as provided in the following section, business rates apply at the following locations:

- a. in offices, stores, factories, and all other places of a strictly business nature;
- b. in boarding houses (except as noted in Section 7.V.D.2), offices of hotels, halls and offices of apartment buildings, quarters occupied by clubs, or lodges, public, private or parochial schools, colleges, hospitals, libraries, churches, and other similar institutions (except as noted in Section 7.V.D.2 of this Section);
- c. at residence locations where the Customer has no regular business telephone, and the use of the service either by the Customer, members of the household or guests, or parties calling the Customer can be considered as more of a business than a residential nature. This fact might be indicated by advertising (of any nature), or when such business use is not typically characteristic of residential telephones usage;
- d. at residential locations where the service is located in a shop, office or other place of business;
- e. in college fraternity and sorority houses where the members lodge within the house; and/or
- f. at any location where the location and expected usage of telephone service at that location are indicative of a business, trade or profession.

2. Residence rates apply at the following locations:

- a. in a private residence where business listings are not provided;
- b. in private apartments of hotels or rooming houses, where service is confined to the Customer's use, and elsewhere in rooming and boarding houses which are not advertised as a place of business or which have less than five rooms for roomers or which furnish meals to less than ten boarders, provided business listings are not furnished;
- c. in the place of residence of a clergyman, nurse, physician, surgeon, other medical practitioner, dentist or veterinary, provided the Customer does not maintain an office in the residence; and/or
- d. in churches where the telephone is not accessible for public patronage, like in pastors' studies where there is only occasional use of such service.

Issued: December 1, 2011

Effective: December 2, 2011

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RULES AND REGULATIONS
APPLYING TO ALL CUSTOMERS

V. CUSTOMER SERVICE AND PROTECTION (continued)

- E. Advance Payments -- The Company may require a Customer or applicant for service to make an advance payment: (1) if the applicant is unable to establish that he had a previous account with a telephone utility for a period of at least twelve (12) months for which all undisputed charges were satisfactorily paid; or (2) if the applicant has had no previous telephone service or has had previous telephone service of less than twelve (12) months. The applicant's credit record will be accessed and evaluated by means of a mechanized retrieval system between the Company and national recognized credit bureaus. No security payment will be required of those applicants who meet the Company's criteria, as evaluated by the scoring model. The criteria used in assessing a score is as follows: collection judgments; written-off accounts; outstanding collection accounts; various degrees of delinquency history from 30-180 days and not paid in full or current at the time of scoring; bankruptcies; liens and other public records. The advance payment will not exceed an amount equal to all nonrecurring charges and two (2) month's estimated recurring charges, as a condition of continued or new service. In addition, where special construction is involved, the advance payment may also include an amount equal to the estimated nonrecurring charges for the special construction and two (2) month's estimated recurring charges. The advance payment will be credited to the Customer's initial bill and, to the extent that a credit balance remains after the amount of the initial bill has been satisfied, then the credit balance will be applied to subsequent bills in the same manner until there is no balance remaining on the advance payment.
- F. Deposits -- The Company reserves the right to examine the credit record of all service applicants as stated above and require a security deposit, not to exceed two (2) month's estimated recurring charges, when determined to be necessary to assure future payment. The security deposit will be computed by the Company in accordance with Commission rules and regulations.

Deposits held will accrue interest at a rate which is equal to the rate established annually by the Kansas Corporation Commission.

If Customer pays all undisputed charges for twelve (12) consecutive billing cycles, the deposit shall be promptly refunded along with accrued interest, or credited to future charges on subsequent bills.

The Company will permit payment of any required residential deposit in equal installments over a period of at least two (2) months, and if the initial or additional deposit required is over fifty dollars (\$50), over a period of at least four (4) months. In lieu of permitting such installment payments, the Company may continue to provide local service while restricting access to the toll network until the required deposit is paid if such restriction does not interfere with the ability to make emergency calls.

The Company will maintain a record of all deposits received showing the Customer's name, address of the premises for which the deposit is maintained, date and amount of deposit, and the date and amount of interest paid. Whenever a security deposit is accepted, the Company will issue to the Customer a non-assignable receipt containing the following:

1. Customer's name
2. Place of deposit
3. Date of deposit

Issued: December 1, 2011

Effective: December 2, 2011

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RULES AND REGULATIONS
APPLYING TO ALL CUSTOMERS

IV. CUSTOMER SERVICE AND PROTECTION (continued)

F. Deposits (continued)

4. Amount of deposit
5. Company name and address, signature, and title of the Company employee receiving deposit.
6. Current annual interest rate earned on deposit as determined by the K.S.A. 1982 Supp. 12-822 and amendments thereto.
7. Statement of the terms and conditions governing the use, retention and return of deposits, to include a statement that deposits taken from residential Customers who make non-delinquent payments of undisputed bills for telephone service for a period of twelve (12) consecutive months, shall be either credited with interest to their telephone bills or, if requested, refunded.

In lieu of a receipt, the Company may indicate on the monthly Customer billing the amount of any security deposit retained by the Company, provided that the information required by subsections (6) and (7) above is individually provided in writing to the Customer, either in the telephone directory or otherwise.

In lieu of the security deposit, the Company may accept a surety bond or the written guarantee of a responsible party as surety for a Customer's service account. A responsible party need not be a telephone Customer in order to qualify as a guarantor. The Company will not hold the guarantor liable for sums in excess of the maximum amount of the required cash deposit or for attorney or collection fees. The Company may not disconnect telephone service to the guarantor for failure to pay the guaranteed Customer's delinquent account.

The guarantor will be released upon nondelinquent payment by a residential Customer of all undisputed proper charges for telephone service for a period of twelve (12) consecutive months or upon termination of service and payment of telephone bills.

Upon termination of service, and determination of a final bill, the Company will refund the deposit to the Customer less any unpaid bills due the Company. When refunded or credited, the deposit shall include accrued simple interest at a rate not less than that provided by K.S.A. 1982 Supp. 12-822 and amendments.

The Company will return any surety bond or refund the deposit, together with accrued interest, to residential Customers who make nondelinquent payments of undisputed bills for a period of twelve (12) consecutive months. The Company may return any surety bond or refund the deposit, together with accrued interest, to nonresidential Customers whose credit ratings have been satisfactorily maintained for a period of twelve (12) consecutive months.

No deposit shall be required by the Company because of a Customer's race, sex, creed, national origin, marital status, age, number of dependents, source of income, or geographical area of residence.

Issued: December 1, 2011

Effective: December 2, 2011

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RULES AND REGULATIONS
APPLYING TO ALL CUSTOMERS

V. CUSTOMER SERVICE AND PROTECTION (continued)

G. Billing Practices

The fact that a deposit has been made shall in no way relieve the applicant or Customer from complying with the Company's regulations as to advance payments and the prompt payment of bills on presentation, nor constitute a waiver or modification of the regular practices of the Company providing for the discontinuance of service for nonpayment of any sum due the Company for services rendered. The Company may discontinue service to any Customer failing to pay current bills without regard to the fact that such Customer has made a deposit with the Company (to secure the payment of such bills).

1. Content of Bill

- a. The Company shall bill each Customer each billing period in accordance with its applicable rate schedules. Billings shall be issued monthly in advance for local access service and in arrears for toll service for all Customers. Each Company bill issued to a Customer shall show:
 - i. the period of local access service billed for ("billing period"), the approximate date of Issued mailing ("mailing date"), and the final date by which a payment can be received before a bill is deemed delinquent;
 - ii. monthly local access service charges, including local access, and extra directory listing charges. Such charges shall be itemized upon Customer request;
 - iii. service charges for non-recurring items, including service connection charges, itemized for each charge separately included in filed Tariffs;
 - iv. the amount due for any excise, sales, or franchise taxes;
 - v. the total amount (sum of i. through iv. above) due for service in the current billing period;
 - vi. the amount of additional charges due for past due accounts, collection charges, reconnection charges, installation payments or other Company charges authorized by the Commission;
 - vii. the amount of any adjustments or credits;
 - viii. the total amount due;
 - ix. the address and telephone number of the Company and the identification of the office where a Customer may report a disputed bill, make an inquiry concerning a bill, delinquency or termination of service, or otherwise complain.

Issued: December 1, 2011

Effective: December 2, 2011

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RULES AND REGULATIONS
APPLYING TO ALL CUSTOMERS

V. CUSTOMER SERVICE AND PROTECTION (continued)

G. Billing Practices (continued)

1. Content of Bill (continued)

- b. The Company may include on the bill charges for special services, which are not covered by Tariff or otherwise specifically regulated by the Commission, such as the sale of merchandise or directory advertising. Charges for special service shall be designated clearly and separately from charges for telephone services.
- c. The Company shall make an adjustment or refund as required below if a Customer's service is interrupted other than by negligence or willful act of the Customer. The adjustment or refund shall be a prorata part of the monthly local access service charges for the period of time during which service is interrupted; except an adjustment or refund is not required for the time when the Company stands ready to repair or restore service and the Customer does not provide access necessary for the repair or restoration. The adjustment or refund may be accomplished by a credit on a subsequent bill for telephone service. An adjustment or refund shall be made:
 - i. automatically, if the service interruption lasts for more than forty-eight (48) hours after being reported to the Company and the adjustment or refund exceeds \$1.00 in amount; and
 - ii. upon Customer's oral or written request, if the service interruption lasts twenty-four (24) to forty-eight (48) hours after being reported to the Company and the adjustment or refund exceeds \$1.00 in amount.

2. Payment Due by Customer

The Customer is responsible for payment of all charges for services furnished, including charges for service originated or accepted at his access line. Service is billed on a monthly basis and continues until canceled by the Customer or the Company in accordance with this Tariff.

3. Rates for Fractional Periods

If the period of use exceeds one month, the charges for the fractional part of a month following and consecutive with a full month will be a proportionate part of the monthly charges based on the actual number of days the facilities are furnished.

4. Content of Bill

All customers will receive one copy of their monthly telephone bill in a paper or electronic format. If the customer wants a duplicate paper copy, or copies, a charge of \$3.00 will apply per bill, per request, up to fifteen (15) pages. There will be an additional charge of \$.05 per page, for each page in excess of fifteen (15) pages. If the customer's bill is lost, for reasons other than negligence, the customer may notify the Company within sixty (60) days of the billing date and a copy of the bill will be provided at no charge.

Issued: December 1, 2011

Effective: December 2, 2011

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RULES AND REGULATIONS
APPLYING TO ALL CUSTOMERS

V. CUSTOMER SERVICE AND PROTECTION (continued)

G. Billing Practices (continued)

5. Collection of Payment

- a. Bills are rendered monthly and are due and payable ten (10) days after the date of mailing the bill. Charges for monthly service are billed one (1) month in advance. If payment is not received twenty (20) days from the due date stated on the bill, it becomes delinquent and a late charge will be applied to the following month's statement. Service will be disconnected if the Customer's bill is not paid within forty (40) days from the date stated on the original bill, unless satisfactory arrangements have been made with the Company's Customer Service or Collection Department. Arrangements for payment beyond thirty (30) days from the issuance of a bill must be approved by a Company supervisor. However, the supervisor may delegate the approvals to other employees.

If the Customer issues an insufficient fund check as payment for telephone service, it will be considered to be non-payment. The Company may, at its discretion, assess the Customer a service charge up to the maximum allowed by law for processing the insufficient fund check or turn the check over to the appropriate law enforcement or collection agency for prosecution.

- b. If the last calendar day for remittance falls on a Sunday, legal holiday, or other day when the offices of the Company are not open to the general public, the final payment date shall be extended through the next business day.
 - c. If the entire amount billed is not received by the Company prior to the next billing date, a late payment charge of 1 ½% will be assessed. This 1 ½% late payment charge will apply to all services on any unpaid balance. The 1 ½% late payment charge shall not be applied to any balance to which the charge was applied in a previous billing.
 - d. Upon Customer request, Company must extend the payment period proportionately if a bill contains two (2) or more months charges; all of which have not previously been billed.
 - e. If the service is discontinued temporarily or indefinitely, the Company may assess a restoration charge as provided in the Service Charges Section of this Tariff.
 - f. When the Company discontinues service to the Customer, the Company shall cease charging the Customer for services as of the date of discontinuance or shall make an appropriate prorata adjustment or refund for the period of discontinuance to the amount owed upon restoral or reconnection of service.
6. Billing Disputes - In the event of a dispute between the Customer and the Company over any bill for utility service, the Company shall make an appropriate investigation and report the results to the Customer.

The Customer is still responsible for submitting timely payment on the undisputed portion of the bill. The process for submitting a billing dispute shall be governed by the General Disputes Section of this Tariff.

RULES AND REGULATIONS
APPLYING TO ALL CUSTOMERS

V. CUSTOMER SERVICE AND PROTECTION (continued)

G. Billing Practices (continued)

7. Collection Costs - The Customer is responsible for all costs associated with collecting bills that become delinquent, including attorney's fees and court costs.

H. Discontinuance of Service

1. The Company may discontinue or refuse service for any of the following reasons:
- a. when the Customer requests it;
 - b. when a telephone bill becomes delinquent as provided in this Tariff;
 - c. when a dangerous condition exists on the Customer's premises;
 - d. when the Customer fails to provide credit information, security deposit, surety bond or guarantee, as required in this Tariff;
 - e. when the Customer misrepresents his or her identity for the purpose of obtaining telephone service;
 - f. when the Customer refuses to grant the Company personnel access, during normal working hours, to telephone equipment installed upon the premises of the Customer for the purpose of inspection, maintenance or replacement;
 - g. when the Customer violates any rule of the Company, which violation adversely affects the safety of the Customer or other persons, or the integrity of the telephone system;
 - h. when the Customer causes or permits unauthorized interferences with or use of telephone service situated on or about the Customer's premises;
 - i. when the Customer's use violates any state or federal statutes or regulations; or
 - j. when the Customer harasses, threatens or presents an undue risk to any Company employee.
2. It shall be insufficient cause for the Company to discontinue service for the failure of a Customer to pay a bill which is in dispute, provided the Customer pays that portion of the bill not in dispute.
3. Except for discontinuance pursuant to Section 7.V.H.1.a, c, g, h, i and j, the company shall not discontinue service unless at the time of the proposed discontinuance, for an hour after the discontinuance and on the day following discontinuance, the Company office identified in the notices given pursuant to this Tariff are open or available to the Customer for the purpose of preventing discontinuance or obtaining reconnection.

Issued: December 1, 2011

Effective: December 2, 2011

By: Larry E. Sevier, CEO
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RULES AND REGULATIONS
APPLYING TO ALL CUSTOMERS

V. CUSTOMER SERVICE AND PROTECTION (continued)

H. Discontinuance of Service (continued)

4. Notice of Discontinuance of Service:

- a. the Company shall give the Customer seven (7) days notice before initially discontinuing service, unless the discontinuance is upon Customers request or involves a dangerous condition, violation of Company rules or unauthorized interference with or use of service, in which case the Company may discontinue service immediately; and
- b. notice shall be sent to the account name and address. Service of notice by mail is complete upon mailing. The Company shall maintain an accurate record of the date of mailing and charge for such notice.

5. The Notice, if required, shall contain the following information:

- a. the name and billing address of the Customer and the telephone number being disconnected;
- b. a clear and concise statement of the reason for the proposed discontinuance of service;
- c. the date on or after which service will be discontinued unless the Customer takes appropriate action, including the date or time period after which service will be permanently or indefinitely disconnected, if a two stage process is involved;
- d. terms under which the Customer may avoid discontinuance;
- e. a clear and concise explanation of the charges and conditions for restoral or reconnection of service, both after a temporary suspension or interruption and an indefinite disconnection, if such a two stage procedure is used by the Company. For the purposes of explaining charges for reconnection which consist of multielements, a schedule of such charges will be set forth;
- f. a statement that discontinuance may be postponed or avoided if a Customer can demonstrate that special circumstances prevent complete payment and satisfactory credit arrangements are made with the Company for monies not in dispute; and
- g. a statement reasonably calculated to apprise the Customer of the availability of an administrative procedure which may be utilized in the event of a bona fide dispute or under other circumstances, such as provided in this Tariff. The address, telephone number and name of the Company official empowered to review disputed bills, rectify errors, and prevent disconnection, shall be clearly set forth. The notice shall state that the Customer may meet with a designated employee of the Company and may present his or her reasons for discontinuance, requesting credit arrangements or requesting a postponement of discontinuance.

Issued: December 1, 2011

Effective: December 2, 2011

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RULES AND REGULATIONS
APPLYING TO ALL CUSTOMERS

V. CUSTOMER SERVICE AND PROTECTION (continued)

I. Restoration of Service

1. Upon the Customer's request, the Company shall restore service promptly when:
 - a. the cause of discontinuance of service has been eliminated;
 - b. applicable restoration charges have been paid; or
 - c. satisfactory credit arrangements have been made.
2. At all times, every reasonable effort shall be made to restore service on the restoration day requested.
3. The Company may charge a reasonable fee for the restoration of service as provided in the Service Charges Section of this Tariff.

J. Cancellation of Application for Basic Service - When the Customer cancels an application for service prior to the start of installation of service, or prior to the start of special construction, no charge applies.

When installation of service has been started prior to the cancellation, a cancellation charge equal to the minimum service charge shall apply.

When special construction has been started prior to the cancellation, a charge equal to the cost incurred in the special construction, less net salvage, applies. Installation or special construction for a Customer is considered to have started when Company incurs any installation expense, which would not otherwise have been incurred.

If the Customer orders service requiring special facilities dedicated to the Customer's use and then cancels the order before the service begins, or before completion of the minimum service period, or before completion of some other period mutually agreed upon by Customer and the Company, a charge will be made to Customer for the nonrecoverable portions of expenditures or liabilities incurred expressly on behalf of the Customer by the Company and not fully reimbursed by installation and monthly charges. If based on the order, any construction has either begun or been completed, but no service provided, Customer shall bear the non-recoverable cost of such construction.

K. Termination of Service - The Customer may terminate service prior to the expiration of the initial contract period after giving written notice to the Company, and after payment of the termination charges given below, in addition to all charges due for service which has been furnished.

1. In the case of service for which the initial contract period is one month, the charges are due for the balance of the initial month.
2. Customer may terminate service after expiration of the initial contract period upon notifying the Company and paying all charges due to the date of termination of the service as provided elsewhere in this Tariff.

Issued: December 1, 2011

Effective: December 2, 2011

By: Larry E. Sevier, CEO
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Lenora, Kansas

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V. CUSTOMER SERVICE AND PROTECTION (continued)

K. Termination of Service (continued)

3. The Company may charge a reasonable fee for the restoration of service as provided in the Service Charges Section of this Tariff.

L. General Disputes

1. When a Customer advises Company, prior to the proposed discontinuance of service, that all or any part of any billing as rendered is in dispute or that the Company's reasons for discontinuance are factually invalid, the Company shall:
 - a. immediately record the date, time and place the complaint is made;
 - b. postpone discontinuance until a full investigation is completed;
 - c. investigate the dispute promptly and completely; and
 - d. attempt to resolve the dispute informally in a mutually satisfactory manner.
2. A Customer may advise the Company that a bill is in dispute in any reasonable manner such as by written notice, in person or by a telephone call directed to the appropriate personnel of the Company.
3. The Company, in attempting to resolve the dispute in a mutually satisfactory manner, may employ telephone communication, personal meetings, formal or informal hearings, on-site visits or any other technique reasonably conducive to settlement of the dispute.
4. In the event that a dispute is not resolved to the satisfaction of the Customer after full investigation, and the Company intends to proceed with discontinuance, the Company will advise the Customer of formal and informal procedures available before the Kansas Corporation Commission. The Company may then discontinue service if proper notice has been given.
5. The Company will publish in its telephone directory a conspicuous notice stating that Customers who are unable to obtain a satisfactory resolution of a dispute with a telephone or other public utility may contact the Kansas Corporation Commission for information as to possible further remedies.

VI. USE OF SERVICE AND FACILITIES

A. Use of Service

1. Customers are responsible for payment of all charges incurred, regardless of whether such charges are associated with their own usage or that of any authorized users.
2. The Company does not transmit messages but offers the use of its facilities for communications between its Customers.

Issued: December 1, 2011

Effective: December 2, 2011

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VI. USE OF SERVICE AND FACILITIES (continued)

A. Use of Service (continued)

3. When suitable arrangements can be made, lines of other telephone companies may be used in establishing connections to points not reached by the Company's lines. In establishing connections with the lines of other companies, the Company is not responsible or liable for any action of the connecting company.
4. No unauthorized equipment, accessory, apparatus, circuit or device shall be attached to or connected with Company facilities. In case any such unauthorized attachment or connection is made, the Company shall have the right to remove or disconnect the same, to suspend service during the continuance of said attachment or connection or to disconnect service. The Customer shall be held responsible for the cost of correcting any impairment of service caused by the use of such attachments or connections and shall be billed for each service call made because of the use of such attachments or connections.
5. Except as otherwise provided in this Tariff, nothing herein shall be construed to permit the use of a device to interconnect any Company-owned line or channel with any other communications line or channel of the Company or of any other person.
6. Service may not be used for any unlawful purposes or for any purpose for which any payment or other compensation is received by the Customer, except when the Customer is a duly authorized and regulated common carrier.

B. Obligations of Customers

1. The Customer agrees to notify the Company promptly in writing whenever alterations or new construction on premises owned or leased by him will necessitate changes in the Company's facilities, and the Customer agrees to pay the Company's current costs for such changes.
2. Unless specifically provided otherwise in this Tariff, when commercial power is used for the operation of the Customer provided premises equipment, the Customer will provide the necessary power wiring, power outlets and commercial power and assume all responsibility for the safe condition of the same.
3. The Customer shall reimburse the Company for damages to Company facilities utilized to provide services under this Tariff caused by the negligence or willful act of the Customer, or resulting from the Customer's improper use of the Company facilities or equipment provided. Such damages will be the actual cost of the materials and the actual hours required for repair of the damage multiplied by the appropriate labor rate.
4. The Customer shall provide a safe place to work and comply with all laws and regulations regarding the working conditions on the premises at which Company employees, contractors, or agents shall be installing or maintaining the Company's facilities and equipment.

Issued: December 1, 2011

Effective: December 2, 2011

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VI. USE OF SERVICE AND FACILITIES (continued)

B. Obligations of Customers (continued)

5. The Customers shall, upon reasonable notice, make available the facilities provided by the Company for such tests and adjustments as may be necessary to maintain them in satisfactory condition. No interruption allowance will be granted for the time during which such tests and adjustments are made.
6. The Customer agrees to indemnify and hold harmless the Company against claims for libel, slander, or copyright infringement arising directly or indirectly from the material transmitted over the Company's facilities or the use thereof by the Customer; against claims for infringement of patents arising from, combining with, or using in connection with, facilities furnished by the Company and apparatus, equipment, and systems provided by the Customer; and against all other claims arising out of any act or omission of the Customer in connection with the services or facilities provided by the Company.

C. Rights of the Company

1. The charges specified in this Tariff do not contemplate work being performed by Company employees at a time when overtime wages apply due to the request of the Customer. If the Customer requests that overtime labor be performed, an additional charge, based on the additional costs involved, applies.
2. The charges specified in this Tariff do not contemplate work once begun being interrupted by the Customer. If the Customer interrupts work once begun, an additional charge, based on the additional costs involved, applies.
3. Any facilities on the Customer's premises furnished by the Company shall be and remain the property of the Company, whose agents and employees have the right to enter said premises at any reasonable hour for the purpose of installing, terminating, inspecting, maintaining or repairing service, and making collections from pay telephones.
4. When the general telephone service to the public is impaired by a Customer's use of the telephone service, or service directly incident thereto, the Company shall have the right to require the Customer to contract with the Company for such additional facilities as may be necessary, in the Company's judgment, to remove the cause of said impairment. If the Customer refuses this requirement or will not remedy the situation, the Company may require the Customer to discontinue service completely.
5. The Company may discontinue service which has been abandoned.
6. After giving the Customer a reasonable opportunity to remedy the situation and after giving proper notice, the Company may discontinue service which is used:
 - a. in such a way that interferes with the service of other telephone users;
 - b. for any purpose other than as a means of communication;

Issued: December 1, 2011

Effective: December 2, 2011

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VI. USE OF SERVICE AND FACILITIES (continued)

C. Rights of the Company (continued)

- c. to communicate profane or obscene language;
 - d. to make a call or calls, anonymous or otherwise, in a manner which reasonably could be expected to frighten, abuse, torment or harass another;
 - e. in any fraudulent or unlawful manner;
 - f. in a manner which violates any of the Company's lawful regulations; or
 - g. to obtain a Customer's listed name, address or telephone number from Directory Assistance for any purpose other than to facilitate the making of a telephone call.
7. The Company reserves the right to change the telephone number or numbers assigned to a Customer or the central office designation associated with such telephone number or numbers, or both, as reasonably appropriate in the conduct of its business.

D. Liability of the Company

- 1. The liability of the Company for any claim, loss, expense or damage, due to any interruption, delay, error, omission, or defect in any service, facility, or transmission provided under the Tariff shall not exceed the amount of the credit allowance described in this Tariff. This extension of credit allowances shall be the sole remedy of the Customer and sole liability of the Company for an interruption, delay, error, omission, or defect in any service, facility, or transmission provided under the Tariff. In no event will the Company be liable for any direct, indirect, consequential, incidental, exemplary, punitive, or special damages, or for any lost income or profits, even if advised of the possibility of the same.
- 2. The Company shall not be liable for any claim, loss, expense, or damage, due to any interruption, delay, error, omission, or other defect in service, facility, or transmission provided under this Tariff, if caused by or resulting from: any person or entity other than the Company; a malfunction of any service or facility provided by any person or entity other than the Company; labor difficulties; fire, flood, earthquake, or any other act of God; explosion; war; riot or civil disturbance; any law, order, regulation, direction, action or request of any federal, state or local government or any department, agency, commission, bureau, or other instrumentality of federal, state or local government; or by any other cause beyond the Company's control.

Issued: December 1, 2011

Effective: December 2, 2011

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VI. USE OF SERVICE AND FACILITIES (continued)

D. Liability of the Company (continued)

3. The Company shall not be liable for and shall be fully indemnified and held harmless by the Customer against any claim, loss, expense, or damage, including indirect, special, or consequential damage for:
 - a. defamation, libel, slander, invasion of privacy, infringement of copyright or patent, unauthorized use of any trademark, trade name, or service mark, unfair competition, interference with or misappropriation, or violation of any contract, proprietary or creative right, or any other injury to any person, property, or entity arising from the material, data, information, or content revealed to, transmitted, processed, handled, or used by the Company under this Tariff.
 - b. connecting, combining, or adapting the Company's facilities with Customer's apparatus or systems;
 - c. any loss destruction or damage to property of the Company, the Customer, or any third party, or the death or injury to persons, including, but not limited to, employees or invitees of either party, to the extent caused by or resulting from the negligent or intentional act or omission of the Customer, its employees agents, representatives, family member or invitees;
 - d. any claim, loss, damage, expense or liability for infringement of any copyright, patent trade secret, or any proprietary or intellectual property right of the Company or any third party, arising from any act or omission by the Customer, including, without limitation, use of the Company's services and facilities in a manner not contemplated by this Tariff or any agreement between the Customer and the Company; or
 - e. Any personal injury or death of any person or for any loss of or damage to Customer Premises or any other property, whether owned by Customer or others, caused directly or indirectly by the installation, maintenance, location, condition, operation, failure, presence, use, or removal of equipment or wiring provided by the Company, if not caused by any intentional or negligent act or omission committed by the Company, its agents or employees.
4. Emergency 911 Service is offered solely as an aid in handling assistance calls in connection with fire, police and other emergencies. The Company is not responsible for any losses, claims, demands, suits or any liability whatsoever, whether suffered, made, instituted or asserted by the Customer or by any other party or person for any personal injury to or death of any person or persons, and for any loss, damage or destruction of any property, whether owned by the Customer or others, caused or claimed to have been caused by: (1) mistakes, omissions, interruptions, delays, errors or other defects in the provision of this service; or (2) installation, operation, failure to operate, maintenance, removal, presence, condition, location or use of any equipment and facilities furnishing this service.

Issued: December 1, 2011

Effective: December 2, 2011

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VI. USE OF SERVICE AND FACILITIES (continued)

D. Liability of the Company (continued)

The Company is not responsible for any infringement or invasion of the right of privacy of any person or persons, caused directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion or use of Emergency 911 Service features and the equipment associated therewith, or by any services furnished by the Company including, but not limited to, the identification of the telephone number, address or name associated with the telephone used by the party or parties accessing Emergency 911 Service, and which arise out of the negligence or other wrongful act of the Company, the Customer, its users, agencies or municipalities, or the employees or agencies of any one of them.

When a Customer with a nonpublished telephone number places a call to the Emergency 911 Service, the Company will release the name and address of the calling party, where such information can be determined, to the appropriate local governmental authority. By subscribing to service under this Tariff, Customer acknowledges and agrees with the release of information as described above.

The Company will supply Customer information to update the Emergency 911 Service database at the time the Company activates Customer basic local exchange telecommunications services to the appropriate database provider.

At the time the Company provides basic local service to a Customer by means of the Company's own cable pair, or over any other exclusively owned facility, the Company will be obligated to make the necessary equipment or facility additions in the 911 service provider's equipment in order to properly update the database for 911. At that time, the Company will be obligated to provide facilities to route calls from the end users to the proper PSAP.

The Company recognizes the authority of the 911 Customer to establish service specifications and grant final approval or denial of service configurations offered by the Company.

The Company will collect 911 surcharges and remit all surcharge revenue to the appropriate governmental entity.

5. No agent or employee of any other carrier shall be deemed to be an agent or employee of the Company.
6. If service is interrupted for more than 48 hours, other than by negligence or willful act of the Customer, an allowance at the published rate for the telephone facilities and class of service affected at the time of the interruption shall be made for the time such interruption continues, after notice and demand to the Company. No other liability shall attach to the Company on account of interruptions of service.
7. When suitable arrangements can be made, lines of other carriers may be used in establishing transmission links to points not reached by the Company's lines. In establishing connections with the lines of other carriers, the Company is not responsible or liable for any action of the other carriers.

Issued: December 1, 2011

Effective: December 2, 2011

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VI. USE OF SERVICE AND FACILITIES (continued)

E. Connection of Automatic Dialing and Announcing Devices

1. This rule applies to use of Automatic Dialing or Automatic Announcing Devices when operated or used for the purpose of making a solicitation telephone call.
2. A solicitation telephone call includes any telephone call by or for a commercial, political, charitable, polling or other entity which has the purpose or effect, directly or indirectly, of soliciting a sale, a contribution or donation, or an opinion or information or other specific action on the part of the called party.
3. An Automatic Dialing device is any user terminal equipment which, when connected to a telephone line, can dial, with or without manual assistance, telephone numbers which have been stored or programmed in the device or are produced or selected by a random or sequential number generator.
4. An Automatic Announcing Device is any user terminal equipment which, when connected to a telephone line, can disseminate a recorded message to the telephone number called, either with or without manual assistance.
5. No Automatic Announcing Device, either in conjunction with an Automatic Dialing or other device or separately, shall be connected to, or operated over, the telephone network unless:
 - a. the device or its operator, within five seconds after the called party hangs up, creates a disconnect signal or on hook condition which allows the called party's line to be released, if the called party would otherwise be unable to obtain a dial tone after hanging up; and
 - b. the Automatic Announcing Device is used pursuant to prior agreement between the calling and called parties; or
 - c. the recorded message begins with or is preceded by a statement announcing the name, address, and callback telephone number of the calling party, the purpose or nature of the message, and the fact that the message is a recording.
6. Automatic Dialing and Announcing Devices (ADAD), when used in conjunction, shall not be connected to, or operated over, a telephone line unless:
 - a. No calls are made to emergency telephone numbers. Emergency telephone numbers are those identified as such in the telephone directory for the exchange to which ADAD calls are made and also those numbers included on a list provided by the telephone utility of each exchange. The list shall be provided to the prospective ADAD user upon the utility's receipt of the required notice. The list shall include the numbers of customers who have requested inclusion on the list and have proven to the satisfaction of the utility that ADAD calls would substantially interfere with the customer's ability to render emergency services in situations involving danger to life, health or property.

Issued: December 1, 2011

Effective: December 2, 2011

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VI. USE OF SERVICE AND FACILITIES (continued)

E. Connection of Automatic Dialing and Announcing Devices (continued)

The customer of the utility may request Commission determination of appropriateness of inclusion of the list. Changes in the list shall also be provided to ADAD users who have not ceased operation.

- b. No calls are made, except pursuant to prior agreement between the calling and called parties:
 - i. before 9:00 a.m., or after 9:00 p.m.; and
 - ii. at such other times when operation might cause substantial impairment or service as determined by the telephone utility.
- c. All attempted calls are terminated and a disconnect or on hook condition created when the call is not completed within thirty (30) seconds.
- d. At least five (5) days prior to operation, the prospective user provides the telephone utility of each exchange from and to which telephone calls are to be made with the ADAD a written notice containing the following information:
 - i. the prospective user's name, address and telephone number;
 - ii. the address and phone number from which the ADAD calls are to be made;
 - iii. a description of the ADAD, including whether it is FCC registered;
 - iv. a summary of the nature of the calls to be made;
 - v. the day and time during which the ADAD is to be used; and
 - vi. an estimate of the expected traffic volume, in terms of message attempts per hour and average length of completed message.
- 7. The user of the ADAD equipment shall notify in writing the telephone utility of each exchange from and to which the telephone calls are to be made of any substantial change in the information provided within this Section, at least three days before such change, and also of any actual traffic volume which substantially exceeds the estimated volume, promptly after the actual traffic volume is determined.
- 8. If the telephone utility providing the originating service to the ADAD user determines, from review of the information provided by the ADAD user or otherwise, that the telephone service of others is or may be substantially impaired, it may provide service subject to reasonable written conditions necessary to prevent such impairment or, in the absence of such conditions, may refuse or immediately discontinue service to the ADAD user.

Issued: December 1, 2011

Effective: December 2, 2011

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E. Connection of Automatic Dialing and Announcing Devices (continued)

In making such determinations, the telephone utility shall consider information received from other telephone utilities of any exchange to which ADAD calls are, or would be, made. Failure by ADAD user to comply with the conditions set forth by the telephone utility shall be grounds for immediate termination of service.

9. If the ADAD user fails to comply with the provisions of this Section, the telephone utility providing originating service may refuse to provide service until the noncompliance is remedied or may terminate service upon five (5) days prior written notice, except as otherwise specified above in this Section.

VII. TAXES AND SURCHARGES

A. Taxes and Surcharges

1. When any city, county, state or other taxing subdivision imposes a franchise, occupation, business sales, license, excise, privilege or similar tax, of any kind (including, but not limited to, assessments for 911, LNP and TRS) on the Company, these amounts may be charged on a proportionate basis to all customers receiving telephone service from the Company within the boundaries of such taxing entity. This tax charge, in all cases, will be in addition to the regular rates and charges for service. Such billing shall start on the regular monthly bill in the month preceding that month in which the tax is by the Company.
2. When another vendor, carrier or other similar entity passes on a franchise fee, a tax or other charge assessed by a governmental entity to the Company, these amounts may be charged on a proportionate basis to all customers receiving telephone service from the Company. This charge will be in addition to the regular rates and charges for service. Such billing shall start on the regular monthly bill in the month preceding that month in which the tax is payable by the Company.

B. Kansas Universal Service Fund (KUSF) Surcharge

1. General - The Kansas Universal Service Fund (KUSF), and the related Kansas Lifeline Service Program (KLSP) and Kansas Telecommunications Access Program (TAP), were enacted by the Kansas Legislature in 1996 as part of House Bill No. 2728 (HB 2728). The purpose of these funds is to support universal service in the State of Kansas.

Section 9(b) of HB 2728 states in part that every telecommunications carrier shall contribute to the KUSF on an equitable and nondiscriminatory basis, and carriers may collect from Customers an amount equal to such carrier's contribution. The Kansas Corporation Commission set out the procedures for KUSF, KLSP, and TAP assessments in its December 27, 1996 order in Docket No. 190,492-U.

Issued: December 1, 2011

Effective: December 2, 2011

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VII. TAXES AND SURCHARGES (continued)

2. KUSF Assessment - The amount of the assessment collected from the Company's retail Customers may vary depending on the requirements of the KUSF. The KUSF assessment for the Company will be determined by the KUSF administrator. The Company may collect from its retail Customers an amount that does not exceed the KUSF assessment as determined by the KUSF administrator.

VIII. DEFINITIONS

- A. All words or terms used in this Tariff filed by the Company with the Kansas Corporation Commission, in addition to the usual meanings are intended to have the meanings regularly ascribed to them by the telephone industry.
- B. When it is considered necessary or helpful to the full understanding of a particular Tariff provision, a word or term may be defined in the body of the Tariff in which it is used.
- C. Authorized User - A person, firm or corporation (other than the Customer) who has been authorized by the Customer to communicate over a private line or channel according to the terms of the Tariff, and (1) on whose premises a station of the private line service is located, or (2) who receives from or sends to the Customer over such private line or channel communications relating solely to the business of the Customer.

IX. EXPLANATION OF SYMBOLS:

- (D) To signify "discontinued" material.
- (I) To signify "increase" in rate or charge
- (M) To signify "material relocate without change in text or rate."
- (N) To signify "new" material.
- (R) To signify a "reduction" in rate or charge.
- (T) To signify a "change in text, but no change in rate or regulation"

Issued: December 1, 2011

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